## ALCESTER POLICE SAFER NEIGBOURHOOD TEAM





Don't be embarrassed If you did fall victim to a fraud or scam, do not feel ashamed, or think that you were to blame in any way. Victims of scams are just like victims of any crime – they have been targeted by criminals and bear no culpability for the crime.

Don't become a victim to Distraction Burglary, Fraud and Scams, protect yourself, your safe space and your personal details.

## STOP, THINK AND VERIFY.

## ALWAYS REMEMBER......

- NEVER give out your personal details or financial details over the phone, online or in person.
- NEVER press any keys on a phone keypad if you are prompted to do so by an unknown caller who pretends to impersonate a Banker, Police Officer, Royal Mail Worker etc.
- NEVER feel pressured to engage in a conversation with someone who is suspicious on the phone or on your doorstep.
- NEVER let anyone into your home, don't answer the door if you do not recognise them.
- NEVER open emails which contain links to prizes or competitions.
- NEVER respond to emails which suggest that you owe money on outstanding bills from companies you have never heard of.
- NEVER respond to texts which are asking for help from a family member who is in need of money. This is a scam.
- ALWAYS THINK BEFORE YOU ACT.

If you are a daily carer for a vulnerable person remember you can do simple things as listed below to protect them:

- Remind them not to open the door to anyone they don't recognise.
- Place No cold caller card/ No door knockers card on their window or door.
- Write down any important numbers for them clearly in big writing, numbers to ring to get help.
- Remind them not to share their details to an unknown person on the phone.
- If they have a phone, block any suspicious numbers.

Below are important numbers of organisations you can contact to get further help and support.





999 emergency



89 111





02476 231 999 01926 412052

Remember you can always ask for advice from your local Safer Neighbourhood Teams.

Alcester.snt@warwickshire.police.uk (Alcester North) AlcesterSouth.SNT@warwickshire.police.uk (Alcester