

# COUNTER TERRORISM & PROTECTIVE SECURITY

The Metropolitan Police and National Counter-Terrorism Security Office (NaCTSO) would like to offer your business and staff the opportunity to receive training, guidance and advice to protect and prepare against the ongoing threat from terrorism and increase confidence and awareness when responding to an attack.

There are a range of **FREE** training packages available to cater to all aspects of business and to staff in all roles, which have been specially produced using the latest information from Police and the Security Services.

**IF YOU SUSPECT  
IT REPORT IT**

**CALL 0800 789 321**

**CONFIDENTIAL  
ANTI-TERRORIST HOTLINE**

## ACT

ACTION  
COUNTERS  
TERRORISM

**RUN  
HIDE  
TELL**

**STAY SAFE**  
FIREARMS & WEAPONS ATTACK

### → ACT AWARENESS

Action Counters Terrorism (ACT) Awareness provides nationally accredited counter terrorism guidance to help better understand and mitigate against current terrorist methodology. This popular course is given in the form of a presentation at a time and place convenient for your staff, typically lasting between 60-90 mins, or can be run remotely via MS Teams.

The presentation provides an update on the current threat, an introduction on how to identify and report suspicious behaviour, how to identify a suspicious package and what to do in the event one is found, how to stay safe during a firearms or weapons attack (RUN-HIDE-TELL), how to deal with a bomb hoax or a postal threat and what to do if you worried that someone is being radicalised.

### → ACT OPERATIONAL

ACT Operational is an interactive discussion and exercise based event. Delegates work through a table top exercise, answering questions and dilemmas (both individually and collectively), and exploring ways to increase awareness of the threat from terrorism, the tools available to prevent and prepare against terrorism and increase the confidence of front line staff when responding to an attack - exploring ways to aid you in preventing, handling and recovering from a terrorist attack. The event is aimed at customer facing staff and their managers. It can be delivered to 20-30 delegates from a range of organisations in a geographical area, lasting approximately 2-3 hours.

**ACT**  
ACTION  
COUNTERS  
TERRORISM  
**OPERATIONAL**

### → SIA LICENCE FRAUD AWARENESS BRIEFING

The SIA and NaCTSO continue to support businesses and organisations to understand how to identify potential licence fraud. This free briefing focusses on the issues flagged by sites and premises, in the use of SIA licences and the security features contained on these documents. It is open to organisers of events and those concerned with licensed premises, supporting the security culture within various industries and in turn, helping to counter terrorism.



For more information or to arrange any training shown on this leaflet, please contact your Ealing Counter-Terrorism Protect Officer:

**[william.finch@met.police.uk](mailto:william.finch@met.police.uk)**

Remember, in an emergency always dial 999. If it is not an emergency or you wish to report crime, call 101.



**METROPOLITAN  
POLICE**

**TOTAL POLICING**



# ACT and SCaN

In addition to ACT Awareness there are a range of other FREE training courses available:

## → SCaN

See, Check and Notify (SCaN) aims to help business and organisations maximise safety and security using their existing resources. Your people are your biggest advantage in preventing and tackling a range of threats, including terrorism and criminal activity. SCaN helps ensure that individuals or groups seeking to cause your organisation harm are unable to get the information they need to plan their actions. It also empowers your staff to know what suspicious activity to look for and what to do when they encounter it. As an added bonus, the skills they learn will help them to provide an enhanced customer experience.

SCaN has different modules delivered by qualified trainers:

- ▶ **SCaN for Decision-Makers:** An introductory 30-minute briefing for senior executives.
- ▶ **SCaN for Customer-Facing Staff and CCTV Operators:** 2-3 hour course for staff who have contact with your customers and site users. It covers suspicious activity, vigilance, 'the power of hello' and reporting, as well as awareness of observational and judgemental errors and working with police.
- ▶ **SCaN for Communications Professionals:** A three-hour workshop for staff who work across communications disciplines; including internal communications, marketing, media liaison and digital communications.
- ▶ **SCaN for Security Managers:** A mentoring programme for security managers, empowering them to create a difficult environment for individuals or groups seeking to cause harm to your organisation.



## → ACT AWARENESS E-LEARNING

Devised security experts, the ACT Awareness e-Learning package is available to anyone to learn how to spot the signs of suspicious behaviour and understand what to do in the event of a major incident. The course can be completed in around 45 minutes but is split into different modules, each lasting 5-10 minutes, that can be done at your convenience. Please visit: <https://www.gov.uk/government/news/act-awareness-elearning>



## → FREE SMARTPHONE APP – 'PROTECT UK'

The Met Police and the NPSA also have free apps available on both Android and iOS that offer free counter-terrorism advice and guidance, downloadable from the app store.

# ProtectUK



Launched in 2022, ProtectUK is a new central hub for counter terrorism and security advice. Whether you're a business owner, work in security, or are a member of the public, register with ProtectUK to become part of the community and receive the latest news and online courses that will enable you to be better protected.

NPSA – National Protective Security Authority: [www.npsa.gov.uk](http://www.npsa.gov.uk)

NaCTSO – National Counter-Terrorism Security Office: [www.natsco.gov.uk](http://www.natsco.gov.uk)

NaCTSO Crowded Places Publications: <https://www.gov.uk/government/publications/crowded-places-guidance>