



**METROPOLITAN
POLICE**

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**MEETING NOTES FOR
THE POLICE LIAISON GROUP FOR HAMPTON & HAMPTON NORTH
7pm Wednesday, 15 October 2025
The White House, The Avenue, Hampton**

1. Introductions & Welcome.

The Chairman, John Murray, welcomed all to the meeting at 7.00pm. Sgt Rogers was the only available police representative. The other officers were on leave or attending a police shoplifting investigation.

28 members of the public attended, including councillors Suzette Nicholson, Leader Gareth Roberts and Elizabeth Gant.

Minutes were taken by Janet Bibby and John Murray.

2. Acceptance of minutes of the 23 July 2025 meeting.

These were accepted.

3. Matters arising.

Front Counters: Cllr Roberts gave an update on the closures. Now there will be only **two** front counters open 24 hours in London – at Charing Cross and Lewisham. (Previously, London had 32 of these – one for each borough). In addition, although the Twickenham station will remain an active station, its front counter will close completely. The closest front counters are in Kingston and Hounslow - they will be open from Monday - Friday 10am to 10pm, and weekends 9am – 7pm. **Note – there is a further recent update dated 15th October from the Assistant Commissioner that is attached to these minutes.**

4. Updates from John Murray as chair.

- There will be an additional item on the agenda from Sgt Rogers on recent local burglaries and Halloween.
- September figures from Action Fraud are due shortly, but August had 101 reported offences and a loss of £637,815. That's the highest number of offences this year and the second highest in amount lost. Any ideas to make people more aware are welcome. I spoke to about 20 Hong Kong Chinese last week, in Whitton, after being asked by multi cultural Richmond, so making people aware is one of the most effective methods in promoting knowledge.
- Also if you've subscribed to Met Engage you will know there has been an increase in solicitor or conveyancing fraud which is where a scammer replaces his bank account details with that of a property purchaser.

- The closure of the front counters in Twickenham and Kingston Police Stations is almost certainly going to happen – there is consultation and pressure from the Council and the SNB to review this but we have no date for the actual closure. Please note its only the front counter – the building will remain fully operational. I am sure there will be a lot more to follow on this matter.
- I can also tell you that the next Met for London in this borough will be on Monday 15th December at 6.30 pm in York House. Subscribe to Met Engage to get updates. I look forward to seeing you all at that event.
- And don't forget to come to the Full of Life Fair on 24th October at the RFU. See the Council website for registration – you must be over 55 or a carer. I am arranging a presentation on being scam aware which is partly me and mainly trading standards.
- Thank you for listening!

5. Police report

- Sgt Rogers reported on a recent spate of burglaries on Nightingale and Acacia Roads, which is still being investigated. Many were 'high value' burglaries and they appeared to be carried out by an organised gang. Mostly, they happened in September at or after dusk. One was reported to have occurred around 3pm. The burglars used a black Audi A3/BMW series 3 type car with tinted glass windows and their mode of entry was by breaking a window. The police increased patrolling in that area and also had a meeting with the residents to give advice on burglary prevention. Sgt Rogers reiterated the significant points: keeping lights on/TV on when out of the house, using door cameras, gravel driveways, and keeping front hedges cut low. In addition, our ward will be trained in using bicycles and use these for patrols. A resident pointed out that these would be especially effective in suburban areas. Another resident asked if buses (those that drive along Nightingale Road) have camera footage which might help with the investigation. He replied that it could be useful although how much camera footage the buses keep may be very limited. Sgt Rogers brought leaflets on burglary prevention to the meeting.

6. Ward Policing and crime figures.

Due to the recent burglaries, this crime was up in Hampton North. There was a decrease in theft and motor vehicle crime. Hampton ward burglary is down (6) motor vehicle crime was up (15 reports) and theft (29). Crime figures for every ward can be seen at [Monthly Crime Data New Cats | Tableau Public](#)

7. Open session for questions and answers relating to crime figures for the wards.

- No questions but Speeding issues: Previous meetings identified problems on Broad Lane and Percy Road. At this meeting, residents added Oak Avenue and Station Road to the list. Oak Avenue is a long, straight road and is used as a rat run to avoid the Uxbridge Road. Vehicles not only use excessive speed (+40-50mph) but also have been seen

overtaking at the several pedestrian crossings along the avenue. Station Road is problematic as it is used by commuters walking to and from the station.

- Possible remedies to the speeding issues: Speed cameras (expensive), speed warning signs (“smiley faces”) and community road watch schemes. Sgt Rogers said that the ward officers still have not received training on the new speed enforcement procedures. Can we have an update on the training at the next meeting? **ACTION POINT FOR POLICE**
- ASB (1) A resident observed that e-bikes also use excessive speed on the roads and cause a nuisance by riding on pavements. Lime bikes are left obstructing pavements instead of being returned to a designated parking bay. Can the council provide information on how to deal with nuisance Lime bikes at the next meeting? **COUNCIL POLICE ACTION POINT**
- ASB (2) Fly-tipping: This has become a serious issue at the Sainsbury (Tangle Park) recycling area. It has become unsightly and has attracted rats. Cllr Roberts pointed out fly-tipping is a council issue and to discourage the practice, the Council now has Mega Skip days on various Saturdays throughout the borough. Residents can dispose their bulky items for free (until the skip is full!).
- ASB (3) This is a TfL issue: A complaint was raised about noise on public transport by commuters listening to music without headphones or engaging in conversations on their mobile phones. What is TfL doing about this and what more can they do? **POLICE TO CONTACT TFL**
- Unresolved crime rates: After the crime stats were given, one resident noted that these police reports do not tell us on how much crime goes unresolved. Can the police include these figures at future meetings? **POLICE ACTION POINT**
- A resident wished to make known that a delivery van on continental number plates is making frequent deliveries locally. He suspects that the driver is uninsured for such work and has sent details to Sgt Rogers to investigate. **POLICE ACTION POINT.**

8. Agree priorities for these wards.

These were decided as the same last time – ASB, burglary, and motor vehicle crime. NB This is not in order of priority - it’s a range of areas.

9. PLG Questions & answers to be reported to the Safer Neighbourhood Board – (the meeting will be asked to consider an answer to the following questions):

1. Did the SNT Team address the concerns raised by the PLG, and act on them? Because of the unresolved speeding issues in the wards the answer was: **Not always.**
2. Do residents, visitors, business people feel safe on the streets of the ward? **Yes, although qualified by saying not necessarily at night or for the elderly.**
3. If a crime or other public safety concern took place, did the local police respond quickly and correctly? **Not always.** A resident wants to discuss this further at the next meeting.

10. Any other business.

Royal Parks police are no longer operative, the parks are covered by ward officers whose ward is next to the appropriate part of the park. In Richmond Park, police will use Holly

Lodge as a ward base. For Bushy Park, the standard advice applies - call 101 for non-emergencies and 999 for emergency situations.

John thanked everyone for their attendance and the meeting closed at 8.30 pm.

11. Next meeting – in 2026 – now confirmed as 14th January.