

# **CROYDON TRADING STANDARDS**

## **COMMUNITY ALERT**

### **Cold Callers making false claims of Croydon Council Approval**

Croydon Trading Standards received a report of a business that was cold calling in Shirley, canvassing for homeowners interested in solar panels and other energy saving products under a Warm Homes Local Grant Funding. They initially claimed to have Croydon Council approval to cold call and later stated that they were authorised lead generators for a consortium of local councils.

However, partner agencies have since advised that there is no such lead generation work taking place or planned in Croydon for the foreseeable future.

Croydon Trading Standards advise residents not to engage with these cold callers, as their claims of council approval are false.

If you are a homeowner wanting to find out if you are eligible for Warm Homes grant funding, or need energy advice, The Croydon Home Improvement Agency can be contacted on 0208 760 5505, or by email at [HSG-CHIA@croydon.gov.uk](mailto:HSG-CHIA@croydon.gov.uk) .

Further information is also available via their web page:

[https://www.croydon.gov.uk/environment/sustainable-development/energy/domestic-energy-advice?utm\\_campaign=redirect&utm\\_medium=alias&utm\\_source=energyadvice](https://www.croydon.gov.uk/environment/sustainable-development/energy/domestic-energy-advice?utm_campaign=redirect&utm_medium=alias&utm_source=energyadvice)