

Kent Fraud Alert System



TO STOP FRAUD™

Latest Q code scam

Thames Water have advised that they have been made aware of a fake letter sent to some customers, containing a QR code which directs them to a fraudulent website offering help with paying their bills. The website then goes on to ask for personal information such as date of birth, address and passport number. It is a SCAM.

Thames Water have outlined that they would never ask customers for their personal or financial details, access to their online account or for any urgent action or a rushed decision. They "take the security of (their) customers information very seriously and do everything to make sure their data is well protected."

Although Thames Water only cover part of Kent, it is worthwhile taking a note of this scam, as criminals are likely to use this method to target other water companies and organisations with similar fake letters.

If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.






Preventing fraud

Together, let's stop scammers.



Remember, ABC:

-  never Assume
-  never Believe
-  always Confirm

Get the latest scam advice:



@KentPoliceECU



**Kent
Police**

Report a non-urgent crime online www.kent.police.uk/report

Talk to us on LiveChat – available 24/7 www.kent.police.uk/contact

In an emergency, if crime is in progress or life is in danger call **999**

If you have a hearing or speech impairment, use our textphone service **18000**.

Or text us on 999 if you've pre-registered with the emergency SMS service.

www.kent.police.uk   