



# Do you know who is calling?

**Don't part with any of your personal information, bank cards, money or valuables. Remember:**

## **Criminals may be calling**

Suspect anyone you don't know, regardless of who they claim to be.

## **Answer 'NO' to any personal questions**

Don't part with any of your personal information or money. Remember, the police and your bank would NEVER ask for such details as your PIN or account numbers over the phone.

## **Leave the conversation**

If you are suspicious or feel uncomfortable with the caller's questions, then end the call.

## **Let us know**

If in doubt hang up and wait 10 minutes or use a different phone to report to Action Fraud.

**0300 123 2040 | [www.actionfraud.police.uk](http://www.actionfraud.police.uk)**

Please cut this out and place next to your phone as a reminder to 'C-A-L-L'

### **A genuine caller will never ask to:**

- ✗** Send a courier to collect cash, bank cards, or valuables
- ✗** Ask for a pin
- ✗** Ask you to withdraw or transfer money

If in doubt hang up and wait 10 minutes or use a different phone to report to Action Fraud. 0300 123 2040  
[www.actionfraud.police.uk](http://www.actionfraud.police.uk)

**For the latest crime prevention advice visit:**

[www.westmercia.police.uk/advice/advice-and-information/fa/fraud/](http://www.westmercia.police.uk/advice/advice-and-information/fa/fraud/)

**f** @westmerciapolice    **@** @westmerciapolice    **t** @WMerciaPolice

**For crimes in progress call 999.**

For non emergencies report online: [www.westmercia.police.uk/report](http://www.westmercia.police.uk/report)

If you are unable to report online, you can contact the police via the 101 non-emergency number.

