

Palmers Green Safer Neighbourhood Team News

On Thursday 23rd April we attended the Bistro at Brookwater House Care Home for a Cuppa with a Copper. We have been looking for other venues to hold meetings at for community members to attend in Palmers Green and were offered this venue. It was another successful morning with our Ward Panel Chairs in attendance, meeting staff, residents and other community members who attended to talk to us.

Be Switched On



Extra phone security with a single swipe.

Phone thieves don't just want your phone; they want access to your bank accounts, documents and identity.

But by taking a few simple actions, you can slow down the thieves and add an extra level of security to your device, all in under 30 seconds.

Activate anti-theft protection

- Whichever phone you use, it is quick and easy to activate your phone's in-built anti-theft protection.

- For iPhone users, Stolen Device Protection provides an additional level of security when someone tries to access sensitive features or settings from an unfamiliar location by requiring Face ID.
- Android users should enable Theft Detection Lock which uses sensors to detect motion patterns that suggest theft (like sudden snatching) and can lock your device immediately.



- > Settings
- > Face ID & Passcode
- > Stolen Device Protection



- > Settings
- > Security and Privacy
- > Lost Device Protection
- > Theft Protection
- > Theft Detection Lock

Take further security steps

There are some other simple steps that you can take that make it much harder for criminals to access the contents of your phone if it is stolen. Taking these steps now could save you a lot of time, money and hassle in the long run!

1. Keep your software updated

Install manufacturer and app updates as soon as possible to ensure that your phone always has the best protection and security. Ideally set your phone to update automatically in your settings menu.

2. Control your access settings

- Lock your phone when you're not using it and set the auto-lock to activate itself after a short period of time.
- Make it harder for thieves to 'shoulder-surf' your login information by using biometric authentication and strong passwords instead of 4-digit passcodes.

3. Protect your personal information

- Think about whether apps containing sensitive personal information (e.g. banking apps) need to be on your phone at all - some may be better kept on a tablet or other device that you don't routinely carry with you. Also try to avoid storing photos of personal information including your ID documents (passport, driving license) on your phone – these can be used by criminals to apply for loans or get round security protocols.
- Secure any apps which contain your personal or financial information (such as email, payment or banking apps) with strong, separate passwords which are different to your phone's access passcode.
- On iPhone, activate biometric protection or hide apps that contain sensitive financial information – access this with a long press on the app's icon. You can also protect photos of sensitive information by pressing them and select 'hide'.
- On Android, protect apps and files (including photos of ID) by moving them to your Secure Folder.
- Don't store PIN numbers, passwords or information about financial accounts in a 'notes' app. Lock notes which contain other personal information by pressing and holding on the note.
- For advice on how to create strong passwords, and further guidance on what you should do if you fall victim to fraud or cybercrime you can find more information in [The Little Guide](#) series.

4. Be aware of your surroundings

Be mindful of who's around you when you're using your phone in public, particularly when entering your PIN number or passcodes. Avoid entering personal information in a public space wherever possible. Never give your phone to people you don't know, particularly if you have just met them. Thieves may ask to borrow your phone or offer to enter their number – don't let them.

5. Turn off message previews

Turning off message previews can prevent thieves from seeing messages on your screen from your bank, or other secured platforms, about reset or login codes when your phone is locked.

6. Get your IMEI number

Your phone's IMEI can help you track it down if it's lost or stolen. You can get your IMEI number by typing ***#06#** on your phone keypad. Keep a note of it somewhere other than your phone. Your network operator can use the IMEI number to block your device if it is reported stolen.

Has your phone been stolen?

Report it to police as soon as you can.

Then do the following as soon as you can:

- Block your phone via another device as soon as possible - using 'Remote Lock' on Android or 'Lost Mode' on iPhone. You can activate 'Remote lock' on Android by opening your Settings app, then search for and select 'Remote Lock'. Turn on the feature, verify your phone number, and set up a PIN or password as prompted. You can then use the android.com/lock website to lock your phone from another device by entering your phone number and answering the security questions. To activate 'Lost Mode' on an iPhone, open the 'Find My' app on another Apple device or go to [iCloud.com/find](https://icloud.com/find) on a web browser.
- Notify any financial app providers associated with your phone - Freeze your cards or accounts to help prevent fraudulent transactions being made or loans being taken out. Any transactions made after your

If you've been hurt, feel unsafe or the crime has only just happened, call **999** now.

You can still report it afterwards on **101** or [online](#).

phone has been reported stolen may be reimbursed by your bank.

- Notify your phone provider - This will ensure that two-step verification (2SV) messages do not get sent to your number.
- Change your passwords - Changing your passwords means that criminals will no longer be able to access applications on your device. You should prioritise securing your email, social media and banking applications first.
- Keep an eye out for unusual activity - If you spot any unexpected behaviour after a theft, for example, transactions on your accounts or email notifications of an account sign-in, change the password for that account.

Every day, thousands of phones are stolen across London - snatched from hands, pickpocketed in busy crowds, or taken in violent robberies. But what many don't realise is that these devices fuel a global criminal trade, worth millions.

[Inside the Met's Largest Ever Phone Theft Operation](#)

[Click to view video on YouTube](#)

Residential Burglary/Non-Residential – April:

CROMIE CLOSE – 11.40am, 13th April. Unknown suspect gained access to the communal area and then attempted to slip the lock of a flat. As the victim checked the spy hole the suspect exited the landing and the building. A car was heard to drive away just after.

DEVONSHIRE ROAD – 1am – 3am, 29th April. Unknown person has attempted to gain entry to the victim's shed leaving the window wide open. A table was also moved to alongside a garden fence.

Please remember to double lock your front doors whether you have a UPVC door or have a Yale and mortice. If you also have a UPVC porch door then double lock that too. If you have the security installed, then please use it.

Please also consider the use of timer switches to light your house/flat up after dark if you are not yet home.



Motor Vehicle Crime – April:

REGENTS AVENUE, 4.42pm, 3rd April. A 2020 Toyota CHR was taken from the location without keys.

ECCLESBOURNE GARDENS, 12am – 7.30am, 7th April. A spare tyre was cut out of the frame underneath a van and taken.

DERWENT ROAD, 6.36pm, 7th April – 1.58pm, 8th April. A car was entered, and a wallet was taken.

ECCLESBOURNE GARDENS, 2.30am, 13th April. A car was entered and searched through. A box of tissues and some chewing gum was taken.

CONWAY ROAD, 12.40am – 12.46am, 15th March. A car was entered, searched through and some sweets were taken.

PILGRIMS CLOSE, 10am – 3pm, 13th April. A car was entered and cash, a laptop and sunglasses were taken.

ELMDALE ROAD, 3pm – 3.30pm, 22nd April. A car was entered and car documents, a charging bank and some loose change was taken.

ULLESWATER ROAD, 8.16am – 9.03am, 26th April. A 2016 Jaguar was taken from the location by using a relay device to start the car and smashing a window to gain access. The car was tracked to a location in Edmonton and found at the location by police and the victim and recovered. The car would lock and unlock but the car would not recognise the key to start.

BROOMFIELD LANE/SHAPLAND WAY, 10.48am – 11.30am, 29th April. A black Ford pulled alongside the victim's van and four suspects have forced entry to the rear of the van and taken £2500 worth of power tools.

You're sending a message to phone thieves.

If you need to use your phone, stay back from the roadside and be aware of bikes and mopeds mounting the pavement behind you.



Robbery/theft – April:

GREEN LANES, 7.11pm, 4th April. A male suspect on an electric bicycle snatched the victim's phone from his hand as he rode past towards the North Circular Road.

BROOMFIELD LANE, 6.18pm, 4th April. The victim was in Broomfield Park when he noticed a group of six males walking towards him and he walked away from them and when he looked back, they were running after him one shouting he had a knife. Another of the males managed to take his hat off his head and the victim has carried on running away.

GREEN LANES, 1.20pm – 1.30pm, 8th April. The victim was walking along and took her phone out of her pocket and an unknown suspect grabbed her phone from her hand as he cycled past on a bicycle. The victim grabbed the suspect's jacket but couldn't hold on.

GREEN LANES, 3.50pm, 15th April. One suspect entered the shop wanting to buy some phones. The victim asked for ID and was shown a bank card. The victim said he would check it and then the suspect put on his balaclava and began talking on his phone. Two further suspects entered the shop with balaclavas on and started being aggressive with the victim and attempting to get over the counter damaging a monitor, a card machine and the vape display on the wall before leaving the store.

DEVONSHIRE ROAD, 7.04am, 30th April. A witness saw a male punch another male to the floor and then taken his rucksack and walk off with. When police arrived soon afterwards no victim was found.

ALDERMANS HILL, 8.50pm – 9pm, 29th April. The victim was waiting at the bus stop with his phone in his hand when a masked suspect went past on a motor bike and snatched the victim's phone from his hand before driving off.

REPORT ONLINE, WE'LL DEAL WITH YOUR INCIDENT IN THE SAME WAY.

REPORT ONLINE

1. We'll read your report and call you back if we need to
2. Give advice and create an incident if appropriate
3. Carry out checks and pass it on to the right person
4. Investigate



CALL 101

1. We'll take your details
2. Give advice and create an incident if appropriate
3. Carry out checks and pass it on to the right person
4. Investigate

Report online at met.police.uk

UPCOMING EVENT:

Wednesday 20th May, 11am-11.45am, The Palmers Greenery Community Cafe, Broomfield Park, N13 4HE. (If it is raining we will be in Costa, 349 Green Lanes N13 4JG.)

COFFEE
WITH A
COPPER



Palmers Green Safer Neighbourhood Team Members:

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