

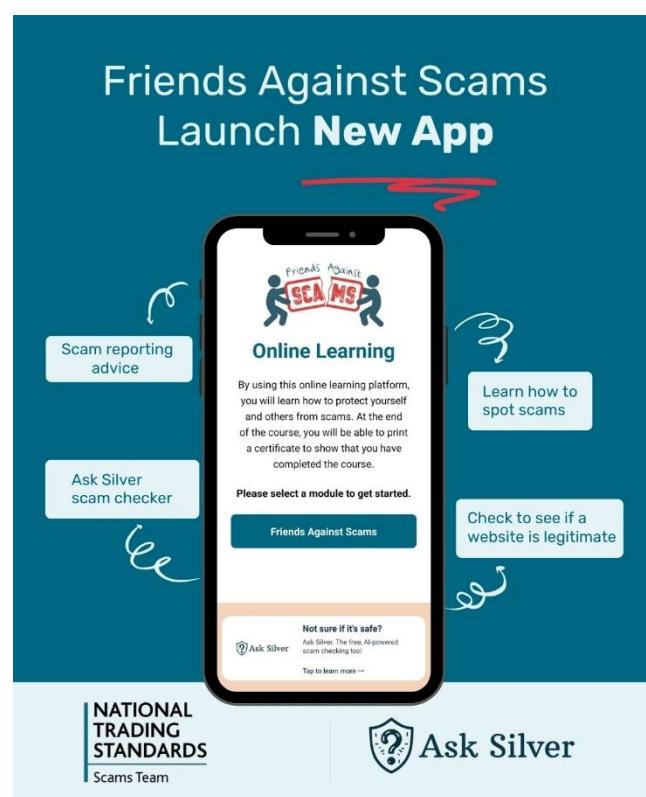
# Warwickshire Trading Standards Partner Update

[www.warwickshire.gov.uk/tradingstandards](http://www.warwickshire.gov.uk/tradingstandards)

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## New App Launched to Help You Spot and Stop Fraud Includes Scam Checker Tools

We're excited to launch the Friends Against Scams app, your new tool to help spot and stop fraud. Through interactive training, learn how to recognise doorstep crime, mail and phone scams. Use Ask Silver to check if a website is legitimate or if a message might be a scam.  Available on both Apple and Android. Search for Friends Against Scams in your app store.



## No Rogue Traders Here

Warwickshire Trading Standards has been assisting its Adult Social Care Department to find traders for their

## Another Illegal Cigarette Shop Shut Down Following Trading Standards and Police Action

The store also sold vapes to children

PayLess Mini Market on High St. in Coleshill is the latest Warwickshire shop to be closed down for selling illegal cigarettes following action from Warwickshire Trading Standards and Police. After Trading Standards Officers with the support of Police seized illegal cigarettes from the shop, Trading Standards approached the landlord who took action to evict the tenants.

Working with landlords to remove shop tenants who have breached their tenancies by engaging in criminal activities is one effective measure employed by Trading Standards to shut down shops selling illegal (counterfeit and non-duty paid) cigarettes and tobacco. Landlords can evict their tenants using section 146 of the Law and Property Act 1925.



The store was also recently 'mystery shopped' by Trading Standards after it was reported to be selling nicotine vapes to children and was caught doing so.



The Food Standards Agency (FSA) has launched new online guidance to help people buy and use food supplements with confidence, as many look to boost their health in the New Year. Whether it's vitamin D tablets, protein powders or herbal remedies, millions of people across the UK regularly take food supplements.

clients using No Rogue Traders Here (NRTH), for example to carry out roof repairs or install new boilers and radiators.

NRTH is a Trading Standards approved trader scheme that Warwickshire partners with. The scheme is open to everyone and may be a good option to consider for people who haven't already got a trader they know and trust: <https://noroguetradershere.com/>



## Report Fraud Has Replaced Action Fraud

There is a new service to tell the police about cybercrime and fraud.

Action Fraud and the National Fraud Intelligence Bureau has been replaced by Report Fraud.



Report Fraud is the name of the whole service that will be provided. From how reports are made via a new Report Fraud hub (website), to how reports are analysed, and how victims are supported.

It will allow victims to take positive action and provide policing and law enforcement partners with the information needed to build the strongest possible collection of crime intelligence. The vital information from the reporting will help analyse and produce intelligence packages for local police and other enforcement agencies to investigate and help disseminate takedown alerts to industry and partner agencies.

Tell the police about cybercrime and fraud at [reportfraud.police.uk](https://www.reportfraud.police.uk) or by calling 0300 123 2040.

Report Fraud:  
<https://www.reportfraud.police.uk/>

The FSA's new web page offers straightforward advice to help consumers make informed choices and avoid potential risks. The guidance explains what food supplements are, the different types available, and provides practical tips for purchasing and consuming them safely. For more information visit: <https://www.food.gov.uk/safety-hygiene/food-supplements> and NHS guidance on vitamins and minerals: <https://www.nhs.uk/conditions/vitamins-and-minerals/>

## New Livestock Keepers Guide Launched



Whether you're keeping animals as pets or for farming, this handbook gives you the essential information to stay compliant, protect animal welfare, and meet your legal responsibilities.

It covers the rules and responsibilities for:

- Sheep and Goats
- Cattle
- Pigs
- Poultry and Captive Birds
- Horses, Ponies and Donkeys
- Dogs (in relation to livestock and public spaces)

From registration and tagging to movement rules, medicine records, and biosecurity – this guide helps you get it right from day one.

- Clear, practical guidance
- Up-to-date legal requirements
- Direct links to official forms and services
- Put together by Trading Standards experts

Download the Animal Health Guide and start your livestock journey with confidence here: <https://centsa.org.uk/animal-health-handbooks/>

