

# Stay Alert when withdrawing cash

- **Be aware of your surroundings** – Take a moment to look around before you make your transaction.
- **Be aware of people standing too close** – If someone is crowding you or trying to look over your shoulder, pause your transaction and wait for space. If the issue persists stop your transaction.
- **Withdrawing a large sum?** – Ask staff if a private room or secure area is available – it's there for your safety.
- **If you see something, say something** – Report anything that feels unusual, suspicious, or out of place before, during or after your transaction.
- **Trust your instincts** – If something doesn't feel right, don't be afraid to alert staff. Your safety comes first.
- **Notice repeat behaviour** – Be cautious of individuals who linger or keep returning to the machine without using it.



**Kent  
Police**

Report a non-urgent crime online [www.kent.police.uk/report](https://www.kent.police.uk/report)

Talk to us on LiveChat – available 24/7 [www.kent.police.uk/contact](https://www.kent.police.uk/contact)

In an emergency, if crime is in progress or life is in danger call **999**

If you have a hearing or speech impairment, use our textphone service **18000**.

Or text us on 999 if you've pre-registered with the emergency SMS service.

[www.kent.police.uk](https://www.kent.police.uk)   