

KNOW THE FACTS

PIN SECURITY

PREVENTING PERSONAL THEFT



**METROPOLITAN
POLICE**



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Thieves target cash points with a variety of devices and tactics. Follow the tips below to avoid becoming a victim at a cash point.

- If you have the choice, use a cash machine within a bank, rather than on the street.
- Be aware of your surroundings. If someone is crowding or watching you, cancel the transaction and go to another machine.
- If there is anything unusual about the cash machine, or signs of tampering, do not use the machine and report it to the bank.
- Do not accept help from seemingly well-meaning strangers and never allow yourself to be distracted.
- Stand close to the machine and always shield the keypad to avoid anyone seeing you enter your pin number.

- Once you have completed a transaction, discreetly put your money and card away before leaving the cash machine.

Be aware

Some fraudsters tamper with cash points by modifying them to record card details which can then be used to fraudulently obtain money or goods. The card details could also be sent abroad to countries that don't use chip and pin.

If you are a victim of fraud, contact your bank or credit card company and report it online at **www.actionfraud.police.uk** or by calling Action Fraud on **0300 123 2040**.

In an emergency dial 999. For all other police related enquiries call **101** or visit our website **www.met.police.uk/crimeprevention**