

Courier Fraud Awareness

ALERT: Criminals posing as Police Officers

We've seen a recent spate of fraudsters pretending to be police officers over the phone, even giving fake names and bogus work details to gain your trust. Often, they pretend they have arrested someone in possession of your driving licence or another form of identification. Their goal? To trick you into handing over money, cards, or personal information.

Important: Always verify who you're speaking to!

- **Real police officers will NEVER ask for your bank details, PIN, or to hand over cash/cards.**
- **They will NEVER send a courier to collect items from you.**
- **They will NEVER ask you to transfer money to a “safe account.”**
- **They will NEVER ask you to pay a fine or a fee to them or a third party over the phone or online**
- **They will NEVER ask you for access to your computer, passwords or log on details over the phone or online**
- **They will NEVER ask you to register personal details in an attachment or website online**

How to check if they are genuine:

- Ask for their **name, rank, and collar number**.
- Hang up and **call 101** (non-emergency police line) or your local police station using an official number.
- **Do NOT use the number they give you**—it could be fake.

Further advice can be found : [How to check an officer's identity | Metropolitan Police](#)

 **Share this message to protect friends and family—especially older or vulnerable people.**