

Kent Fraud Alert System



TO STOP FRAUD™

Home Delivery Scams/compromised Accounts

We have seen an increase in reports of residents who have had their online shopping accounts compromised. Often, the criminals will take advantage of people saving their payment details, which means the criminals can simply order the goods and arrange delivery to a location of their choice.

This is a similar situation to the alert I issued before Christmas in relation where purchases were made using the true account holder's "saved" payment details, requiring them to have to cancel and replace cards. We would urge people not to save their payment details on accounts that are not protected with 2 Factor verification.

Having a strong password is also important and current best practice recommends putting three random words together to create a password, as longer equals stronger and creates little chance of anyone guessing or working out your password. For more information on this go to - [Three random words - NCSC.GOV.UK](https://www.ncsc.gov.uk)

If you have been a victim of any type of scam, then contact your Bank immediately, which you can do by calling 159 and reporting to Report Fraud at [Reporting cyber crime and fraud or phishing attempts - Report Fraud](#) or call 0300 123 2040.

Preventing fraud

Together,
let's stop
scammers.



Remember, ABC:



never Assume



never Believe



always Confirm



Find out more by visiting our website at [Advice about fraud | Kent Police](#) and also from the Home Office at [Stop! Think Fraud - How to stay safe from scams](#)



**Kent
Police**

Report a non-urgent crime online www.kent.police.uk/report

Talk to us on LiveChat – available 24/7 www.kent.police.uk/contact

In an emergency, if crime is in progress or life is in danger call **999**

If you have a hearing or speech impairment, use our textphone service **18000**.

Or text us on 999 if you've pre-registered with the emergency SMS service.

www.kent.police.uk



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Rogue Trader Alert

We have received reports of doorstep criminals active in Maidstone, Deal and Canterbury. Never respond to cold callers! You will pay an excessive cost for unnecessary and poor-quality work.

Please warn your vulnerable friends and family to be alert.

You can:

- Ask the visitor to return another time when someone can be with you
- Get three written quotes
- Ask family and friends for recommendations
- Agree payment arrangements and start and finish dates in writing beforehand and never pay in full until you are completely satisfied with the work.

If you need work carried out on your home or garden you can use KCC Trading Standards Checked: [Trading Standards Checked](#)



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Medway distraction thief jailed for more than two years

A thief who targeted people withdrawing money from cash machines in Medway has been jailed for more than two years. Job Khoeseb, 28, went on a month-long spree between June and July 2025 targeting seven people at ATMs across Strood and Chatham.

Suggesting machines were taking cards after his victims had inserted them, an accomplice would withdraw money from their accounts when they turned to respond to Khoeseb. He also led some victims into the bank to inform them the machine had taken the victim's card, at which point his co-conspirator would withdraw funds and steal the card.

In total, the pair stole £2,150 in the space of 31 days with his oldest victim being in his late 80s. Investigators linked the similar incidents and identified three suspect vehicles which were parked nearby.

On Thursday 10 July, officers located a vehicle in Gravesend they believed to be involved in the offending and swiftly intercepted it on Court Road, Orpington. Khoeseb, of Galleons Drive, Barking, was in the vehicle, alongside medical masks similar to those used in the distraction thefts. He was arrested and a subsequent search of his home address uncovered keys to another of the vehicles associated with the offences.

Khoeseb was charged with conspiring to steal from another person, which was later amended in court to six counts of theft and one of attempted theft. At a hearing in Maidstone Crown Court on Tuesday 6

January 2026, Khoeseb pleaded guilty to multiple thefts and appeared at the same court on Friday 23 January, when he was sentenced to two years and nine months' imprisonment.



Detective Constable Hollie McBride said:

'Khoeseb showed a blatant disregard for his victims and left them both out of pocket and feeling untrusting of the general public. 'We commend his victims for reporting these crimes to us, as it led to his arrest and to his receiving time in prison. 'People should feel free to withdraw money as they please, however a healthy level of awareness regarding distraction thefts will prevent criminals such as Khoeseb from being able to operate.'

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Password Compromises/Hacks

During 2025, it was reported via [haveibeenpwned.com site - Search](#) that there was a large aggravated compromise of 2 billion unique email accounts. Attackers use these lists to compromise other, unrelated accounts of victims who have reused their passwords. The data also included 1.3 billion unique passwords.

We would urge people to check their email address at [Have I Been Pwned: Check if your email address has been exposed in a data breach](#) and if your password has been compromised, then change it straight away.

You can achieve a strong password by putting three random words together, as longer equals stronger and reduces the chances of anyone guessing or working out your password. For more information on this go to [-Three random words - NCSC.GOV.UK](#)

Additionally, always have a separate password for each of your accounts, as if you have one for all your accounts and this compromised, it will mean criminals will be able to access all your accounts.

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Have I Been Pwned

Check if your email address is in a data breach

Using Have I Been Pwned is subject to the [terms of use](#)

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Think you may have been scammed?

Need to contact your Bank quickly?

Then Call 159

What is 159?

The **159** number enables people to connect with their bank safely and securely when they receive an unexpected, suspicious or fraudulent call.

If you think that you may have been a victim of fraud, then contact your bank immediately, which you can do by calling **159**.



Stop, Hang Up,

Ensure that your phone is available for dialing, or alternatively, use another phone. call your bank on **159**.

Call **159** if you experience the following:

- Someone contacts you claiming to be from your bank – even if they do not seem suspicious.
- You are contacted by someone claiming to be an authority figure such as the police or HMRC and told to transfer money – even if the request seems genuine.
- You receive a call about a financial matter and it appears suspicious.

Reporting a scam

If you think you or someone you know has been a victim of a scam report it immediately to Action Fraud online

actionfraud.police.uk or over the phone **0300 123 2040**.

For more information and advice visit kent.police.uk/fraud or email KFAS@ecis.police.uk



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