

Reigate and Banstead Police Newsletter

Issue 34
May 2026



Inspector Lyndsey Whatley Borough Commander


Dear Residents

The May edition of the Newsletter marks three years since it was first Published in May 2023. We hope that you find our monthly newsletter both interesting and informative. Feedback on how we can improve the Newsletter is always welcome.

Page 3 of the Newsletter highlights the Crime of Fraud, including data for the Surrey Police Force area provided by Report Fraud. In addition there is information on how to report Fraud and, importantly, how to prevent becoming a victim. We are active in the Community in providing Fraud Prevention advice and support to groups and individuals, including Vulnerable Victims. If you are part of a Community Organisation, Club, Neighbourhood Watch Scheme, we offer Fraud awareness and prevention talks and events, please see page 4 of the Newsletter if you are interested.

You will have read in the weekly Updates and the Newsletter that there are still Keyless Theft incidents being reported on a regular basis in Reigate and Banstead. There is further prevention on page 2 of the Newsletter, including updates on Vehicle crime in the Borough on page 4

You can find out more on what is happening in the Borough on Follow us:

Facebook is Reigate and Banstead Beat (Surrey Police) and our  is **@ReigateBeat**. If you find "In the Know" interesting and informative then please let others know and hopefully they will wish to subscribe.

Operation Chariot

Op Chariot is our response to tackle serious violence and antisocial behaviour through high visibility policing. Through analytical work we identified 20 of our most affected areas within Surrey, which has shown to be predominantly around our town centres.

Over the past two years we have put police patrols out on foot within these areas every day on a rotational basis, to not only tackle the issues of antisocial behaviour and serious violence, but to provide reassurance to our communities by being that visible presence.

To measure the impact hotspot policing has had on our communities we have produced a survey which we would kindly ask you to fill out, so we can understand your perception of serious crime and antisocial behaviour in your areas, your confidence in reporting crime and antisocial behaviour, your knowledge of police presence/activity and what you would like to see moving forwards.

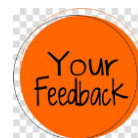
Complete the survey
here: <https://orlo.uk/arHdf>



Feedback

Your feedback on the Newsletter is important to us.
Please contact me at Simon.Morris@surrey.police.uk

Simon Morris 20789
Community Engagement Volunteer
Reigate and Banstead Police SNT



In this Months Newsletter

- Page 2. Keyless Car theft in the Borough
- Page 3 Personal Fraud in Surrey
- Page 4. Vehicle Crime in the Borough



Keyless Car theft in the Borough

In the last 3 months, February 2026 to April 2026, there have been reports of 28 Keyless Car thefts in the Borough. Please see the crime prevention advice below that might prevent you from becoming a victim of a Keyless Car theft.



There are many ways to protect your car from being stolen. A Ghost Immobiliser is the world's first aftermarket* CAN (Controller Area Network) bus immobiliser. It will protect your vehicle from theft. There is nothing else like it available on today's market.

The Ghost Immobiliser will prevent the car engine starting unless the unique PIN code has been entered first; even if the thief has stolen your keys!

Wheel/Pedal Locks

Further to this Surrey Designing Out Crime Officers (DOCOs) have supported the use of mechanical locks to prevent this type of offence. As stated by the MLA, "most modern car thieves are equipped with laptops rather than hand tools", so wheel/pedal locks will be a significant deterrent. Examples of recommended products are as follows.

[Disklok Wheel Lock](#)

[ETRAIDER Pedal Lock](#)

There are pedal boxes as well which are aimed at commercial/motor caravan

[Logistics PedalBox](#)

OBD Locks

Another option available are OBD (On Board Diagnostics) locks. One technique for keyless thefts is to access the OBD port and effectively hack the car, allowing criminals to programme a blank key fob with the information required to activate the vehicle. OBD locks are simply a security device that prevents physical access to the port, and thus stops criminals being able to access the information they require.

*Aftermarket refers to the secondary market for parts, accessories, and services produced by companies other than the original manufacturer (OEM) to repair, enhance, or customize a product after its initial sale



'In the Know' in April 2026

Be In the Know!



You can sign up to [In the Know](#) to find out what is happening in your area: witness appeals, crime updates, crime prevention advice and news. This also includes the weekly Crime Update from Reigate and Banstead, Safer Neighbourhood Team

Apart from our Weekly Police Update and Monthly Newsletter, these are the Surrey Police reports posted on 'In the Know' during April 2026. If you missed any of the reports, shown below, then please go to the the Surrey Police Website. See page 4 for contact details.

14/04/2026 More than £15 million lost in Surrey to investment fraud in 2025 – Surrey Police

13/04/2026 Our News – Neighbourhood Watch Network

08/04/2026 Criminal stole over £879 million through investment fraud in 2025 – Report Fraud

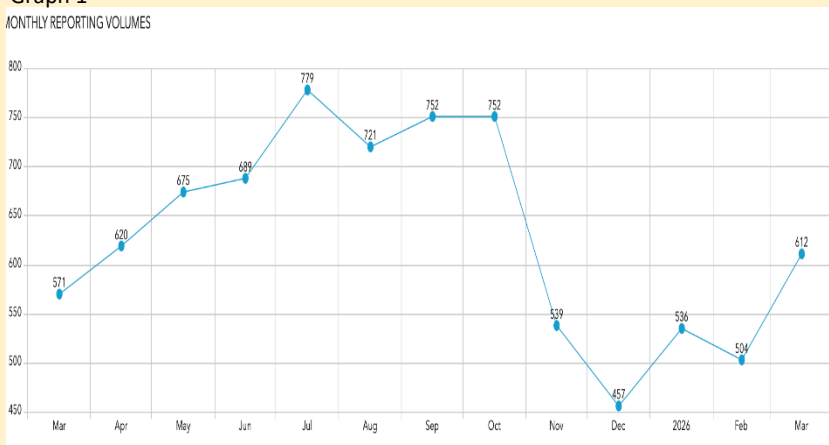
In addition updates from: Fraud Team, Trading Standards, Neighbourhood Watch and the Crime Commissioner

This extract from the Report Fraud Dashboard is for the Surrey Police Force area between March 2025 to March 2026 (13 months). The data is based on the Reports made and the Reported losses in that time period. Fig. 1 shows the total number of reports and reported losses for the 13 month period. Graph 1 shows the number of reports by month over that 13 month period.

Fig 1

NUMBER OF REPORTS	REPORTED LOSSES
8,207	£44.1M

Graph 1



Protect Yourself:

This Report Fraud dashboard has been created to help you understand the threat of fraud and cyber crime in the UK, and in your force area. However, our aim is always to prevent you from becoming a victim of fraud or cyber crime in the first place. Please see the links to useful information below which will help raise your awareness to the different types of offences and how to protect against them:

[Free Cybercrime Protection](#) - Find out how to set up free services that stop you from visiting malicious websites and protect you from email fraud for home users and businesses.

[Individual Protection](#) - Although fraud and cybercrime comes in many forms, there are some simple steps you can take to protect yourself.

[Business Protection](#) - Fraud can happen to any type of business in many different ways, and no business is too small to be targeted. This means that the revenue, reputation and long-term health of your business could be at risk unless you take action.

[Sign up for Action Fraud alert](#) - You can sign up for free to Action Fraud Alert to receive direct, verified, accurate information about scams and fraud in your area by email, recorded voice and text message.

- The 'Little Book of Big Scams' published by Surrey and Sussex Police provides Prevention Advice and how to report a Scams. [Little Book of Big Scams \(version 5\)](#)

About the Data

The Report Fraud dashboards are published in response to the [HMICFRS Fraud: Time to choose report and its recommendations](#), providing more timely information for forces and also increase transparency of fraud and cyber crime reporting.

They are based on a rolling 12 months of data from [Action Fraud](#) (now Report Fraud). The data is extracted on a monthly basis and previously published data is not updated. Only fraud and cyber crime offences amounting to a crime under the [Home Office Crime Recording rules](#) are included. Information reports and crimes reported directly from partner agencies and industry are not included at this time and will account for differences to Office for National Statistics figures for fraud offences in the same period. For more information relating to different types of fraud and cyber crime please see the Action Fraud and NFIB [A-Z of fraud section](#) on the Action Fraud website.

Reporting Fraud

Vulnerable victims

Please call **101** or use our textphone service on **18001 101** now.

If you're deaf or hard of hearing, use our textphone service 18000 or text us on 999 if you've pre-registered with the [emergency SMS service](#)

Please call 999 if there is a crime in action or immediate risk to life

Phishing emails

forward it to the [Suspicious Email Reporting Service \(SERS\)](#) at report@phishing.gov.uk.

Suspicious Texts

Most phone providers are part of a scheme that allows customers to report suspicious text messages for free by forwarding it to 7726.

Report online

Report fraud is the national reporting place for all fraud at www.reportfraud.police.uk or over the phone on 0300 123 2040.



Information Corner

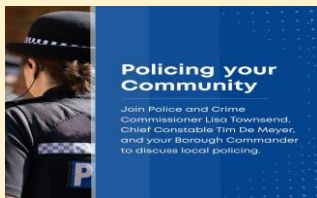


Vehicle Crime in the Borough

In April 2026 there were 41 reports of incidents recorded as vehicle crime.

- 13 were recorded as theft from a vehicle
- 4 were recorded as attempted theft from a vehicle
- 11 were recorded as damage to a vehicle
- 6 were recorded as theft of a vehicle
- 4 were recorded as theft of motorcycle
- 2 recorded as number plate theft
- 1 was recorded as other.

Please see the [Surrey Police Website](#) for Crime prevention advice.



The Policing Your Community roadshow will be coming to the borough on July 7 2026.

Have your say on crime and policing in your community at Carrington School in Redhill.

Join Borough Commander Inspector Lyndsey Whatley, Deputy Chief Constable Mark McEwan and Police and Crime Commissioner Lisa Townsend between 6pm and 7.30pm. Link to reserve a place: <https://s-url.co/IN4sAA>

Fraud/Scam awareness and prevention talks



As part of our campaign on fraud / scam prevention and awareness, we are offering in person talks / discussions on how to stay safe from various types of scams / fraud, including telephone, social media, banking & doorstep amongst others. The talks are free.

One of our Fraud Prevention Police volunteers alongside Police, where available, will attend the event in person.

If you are interested and would like to find out more please contact us at :

SussexandSurreyFraudPreventionEngagements@surrey.police.uk

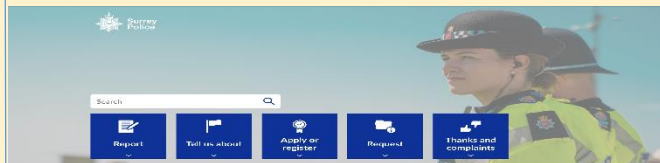
Crime statistics –

February 2026 to April 2026

Offence	Feb-26	March -26	April-26
Residential Burglaries	14 (7)	19(8)	14 (5)
Keyless Car Theft	10	9	9

(-) Actual residential burglaries only, not including - Attempted, Garage and Outbuilding Burglaries

There is a decrease in the number of actual residential burglaries in April 2026, following a increase in March 2026. Keyless Car theft in April 2026 is the same from March 2026, Records show that there were 14 reports of Personal Fraud (scams) in March 2026.



The Surrey Police Website has lots of information and advice. It is there to support you.

<https://www.surrey.police.uk>

How to report a crime or incident:

Emergency: call 999

Non Emergency: call 101 or report online or via live chat at: www.surrey.police.uk


To contact your local team (not for reporting purposes) email:

ReigateandBanstead@surrey.police.uk

You can pass information to us directly via 101, online

via <https://www.surrey.police.uk/ro/report/> or anonymously via Crimestoppers 0800555111, <https://crimestoppers-uk.org/>

Follow us:

Our Facebook is Reigate and Banstead Beat (Surrey Police) and our twitter  is

@ReigateBeat

Contact: Simon Morris 20789
Community Engagement Volunteer
Reigate and Banstead Police
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SURREY POLICE
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