

Wandsworth Safe Haven Scheme



If you are feeling unsafe or experiencing harassment in public, the Wandsworth Safe Haven scheme has been established to offer places of safety.

Wandsworth Council are working with local businesses who can offer practical help and provide information about support services.

If you need help, you can walk into any established Safe Haven and tell a member of staff that you need support from the Safe Haven scheme.

Download the WalkSafe+ personal safety app to view an interactive map of Wandsworth Safe Havens and to access other safety features.

The Safe Haven logo will also be visible in business windows or noticeboards.



Wandsworth Safe Haven Scheme



Someone may need to access a Safe Haven if they are feeling intimidated, being harassed, feeling unwell or are just in need of some help.

The person may:

- Have lost or had their phone or other belongings stolen
- Be intoxicated or had their drink spiked
- Be injured and in need of assistance

Staff at a registered Safe Haven can:

- Call a friend or other trusted person
- Offer a drink of water and use of venue toilets
- Offer use of the venue's phone, internet or phone charging facilities
- Direct the individual to support services
- Offer to call a taxi or advise on safe onward travel
- Call emergency services, where necessary, for example if a crime has been committed or if someone is injured



Scan the QR code or visit our website to find out more information about the scheme, including a full list of Wandsworth Safe Havens and how businesses can sign up. Details of support services for any form of harassment or abuse are also available. wandsworth.gov.uk/community-safety/vawg/safe-havens