

## Age UK Scam Support Advice

<https://linkly.link/2jOCN>

### Suitable Audience: Elderly

This guide explains what you can do to protect yourself from scams and how to spot the warning signs that someone might be trying to scam you. It explains:

- the ways scammers might try to approach you
- what you can do if you think you've been scammed
- how to lower your risk of being scammed in the future.

### Advice:

- Doorstep scams
- Mail scams
- Phone scams
- Email and online scams
- Relationship scams
- Identity theft
- Investment and pension scams
- Dealing with scams
- What if someone I know is being scammed
- Reporting a scam
- The lasting impact of a scam
- Useful organisations



## The Little Book of Big Scams

<https://linkly.link/2jOCG>

### Suitable Audience: Public – any age

### Advice:

### Fraud Enablers

- Social Engineering
- Online Crime
- Money Mules (Criminal Money Laundering)



## Types of Fraud

- Advance Fee Fraud
- Authorised Push Payment Fraud
- Banking and Card Fraud – Cash Machines
- Banking and Card Fraud – Cards and Contactless Payment
- Banking and Card Fraud – Online Banking
- Computer Software Service Fraud
- Courier Fraud
- Door-to-Door Fraud
- Holiday Fraud
- Identity Fraud
- Investment Fraud
- Online Shopping and Auction Sites
- Payment Fraud
- Recruitment Fraud
- Romance and Dating Fraud
- Scam Mail
- Ticketing Fraud

## What to do if you get scammed

- Get Help and Report a Scam
- Other Contacts
- Reducing the damage

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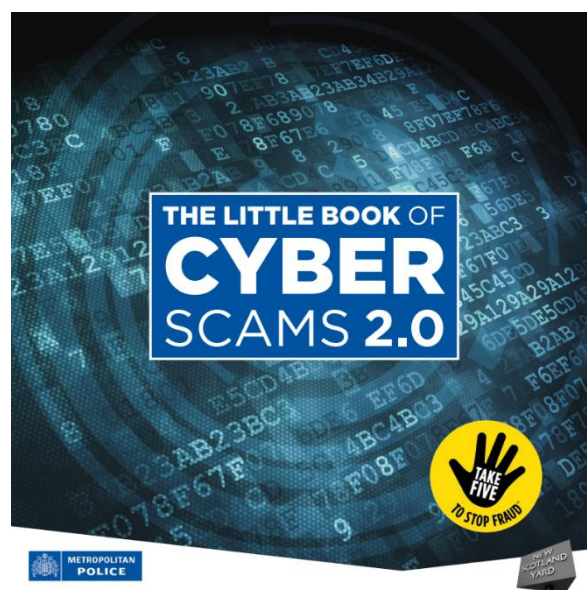
## The Little Book of Cyber Scams

<https://linkly.link/2jOCL>

**Suitable Audience: Public & Businesses**

Advice:

- Cyber Crime Types
- How to protect yourself from hacking
- How to protect yourself from DDoS
- Social engineering attacks
- How to protect yourself from payment fraud
- How to protect yourself from malware



- How to protect yourself from data leakage
- Wi-Fi Hotspots
- Business Risks
- GDPR
- How to Report
- Further Advice
- Additional Support for Businesses

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## Th!nk Jessica

<https://linkly.link/2jOCE>

**Suitable Audience: Elderly / Vulnerable**

Advice:

- Identity fraud
- Phone spoofing scams
- Lottery and prize draw scams
- Clairvoyant scams
- Catalogue scams
- Courier scam
- Investment scams
- HMRC scams
- Dating scams
- Distraction burglary scams
- Rogue trader scam
- Computer software service scams
- What other tricks do scammers use?
- Useful contacts
- Contact numbers I might need in a hurry
- 'No cold-callers' sign





Th!nk Jessica



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Support



Little Book of Big  
Scams



Little Book of  
Cyber Scams