



Do you know who is calling?

Please cut
this out and
place next to
your phone.

A genuine caller will never ask to:

- ✗** Send a courier to collect cash, bank cards, or valuables
- ✗** Ask for a pin
- ✗** Ask you to withdraw or transfer money

If in doubt hang up and wait 10 minutes or use a different phone to report to Action Fraud. 0300 123 2040
www.actionfraud.police.uk

Don't part with any of your personal information, bank cards, money or valuables. Remember:

Criminals may be calling

Suspect anyone you don't know, regardless of who they claim to be.

Answer 'NO' to any personal questions

Don't part with any of your personal information or money. Remember, the police and your bank would NEVER ask for such details as your PIN or account numbers over the phone.

Leave the conversation

If you are suspicious or feel uncomfortable with the caller's questions, then end the call.

Let us know

If in doubt hang up and wait 10 minutes or use a different phone to report to Action Fraud.

0300 123 2040 | www.actionfraud.police.uk

For the latest crime prevention advice visit:

www.westmercia.police.uk/advice/advice-and-information/fa/fraud/

 @westmerciapolice  @westmerciapolice  @WMerciaPolice

For crimes in progress call 999.

For non emergencies report online: www.westmercia.police.uk/report

If you are unable to report online, you can contact the police via the 101 non-emergency number.



Sign up to receive alerts from
your local policing teams
www.neighbourhoodmatters.co.uk

