Warden Monthly Report: Resources



Sussex Police

IN AN EMERGENCY ALWAYS DIAL 999

If you witness acts of violence, verbal abuse, drug taking, irresponsible alcohol use or damage to property please report it to Sussex Police via the methods above or anonymously to Crime Stoppers on 0800 555 111 or visit their website: https://crimestoppers-uk.org/

Financial Support

Benefits checker: https://www.citizensadvice.org.uk/benefits/benefits-introduction/what-benefits-can-i-get/

Citizens Advice: Citizens advice offer debt advice, council tax advice and budget planning: https://www.citizensadvice.org.uk/debt-and-money/ or call 0808 278 7969.

Universal Credit: If you are on Universal Credit, please check broadband and phone social tariffs: https://www.ofcom.org.uk/phones-telecoms-and-internet/advice-for-consumers/costs-and-billing/social-tariffs
If you receive a letter from the DWP about migrating to Universal Credit, call Help to Claim about questions or concerns: Help to Claim: **0800 144 8444.**
Childcare support and help if you are on Universal Credit https://www.gov.uk/help-with-childcare-costs/universal-credit

Southern Water: Southern Water offer social tariffs as well as white goods grant. Southern Water's vulnerability team are ready to help on 0800 027 0800 or email:HereToHelp@southernwater.co.uk Also ask to go on the **Priority Register** if you have children 5 or under or a medical condition. This will also link to the energy **Priority Register.**

‘Help Through Hardship’: ‘Help Through Hardship’ can offer support if you are worrying about the essentials. Call 0808 208 2138 Mon-Fri 9am-5pm

Horsham Matters: Horsham Matters can offer support with food and energy. Phone: 0300 124 0204 or e-mail: info@horsham-matters.org.uk

Parking/vehicles

Operation Crackdown reports: Operation Crackdown is a joint initiative with Sussex Safer Roads Partnership and Sussex Police to report abandoned vehicles or anti-social driving: http://www.operationcrackdown.org/.

Shop Mobility: Did you know Horsham District Council Parking Services offer Shop Mobility https://www.horsham.gov.uk/parking/shopmobility this is a free service and easy to obtain visit Level 2 parking services for more details.

Fly tipping / littering / graffiti.

Litter: If you would like to collect litter in your local area at a time which suits you, Horsham District Council will support you with appropriate equipment through the Adopt a Street Scheme:https://www.horsham.gov.uk/waste-recycling-and-bins/litter-and-street-cleaning/adopt-a-street

Abandoned Trolley: Report an abandoned trolley https://www.wanzl.com/en_GB/360-degree-service/TrolleyWise

Horsham District Council ‘Report It’: Spotted a problem? Whether it is an abandoned car, dog fouling, fly tipping, or litter and graffiti, you can report it online. It is fast and easy and can be reported at any time, day, or night https://www.horsham.gov.uk/report

Safeguarding

It is even more important than ever to look out for others be it neighbours, relatives, or friends. If you have concerns about anyone in Horsham who is experiencing hardship, please follow the links below.

Child Safeguarding: Report concerns regarding Children to West Sussex County Council Children’s Safeguarding : https://www.westsussex.gov.uk/education-children-and-families/keeping-children-safe/raise-a-concern-about-a-child/

Adult Safeguarding: Report concerns regarding adults to West Sussex County Council Adult Safeguarding:https://www.westsussex.gov.uk/social-care-and-health/social-care-support/adults/raise-a-concern-about-an-adult/

AGE UK: Alternative support: Age UK is an independent local charity working in the local community to help older people their families and carers, providing services to the over 50s. https://www.ageuk.org.uk/westsussexbrightonhove/activities-and-events/horsham-district/

West Susses Fire and Rescue Service: A Safe and Well Visit is a free service carried out by West Sussex Fire & Rescue Service. It involves a pre-arranged visit to your home to offer advice on how to make it safer and, where appropriate, fit smoke alarms or other specialist fire detection equipment free of charge. https://www.westsussex.gov.uk/fire-emergencies-and-crime/west-sussex-fire-and-rescue-service/home-fire-safety/safe-and-well-visit/

Rough Sleeping / Homelessness: If you are concerned about someone over the age of 18 that you have seen sleeping rough in England or Wales, you can use this website to send an alert to StreetLink. The details you provide are sent to the local authority or outreach service for the area in which you have seen the person, to help them find the individual and connect them to support. It is important to note that if you think the person you are concerned about is under 18 please do not contact StreetLink but instead call the police. https://www.streetlink.org.uk/

I-Rock Advice Hub: "i-Rock Horsham District is a brand-new support and advice hub for young people aged 14 - 25 in West Sussex. At i-Rock, partnership agencies work together to offer a range of support services to help with issues such as mental health, relationships, money and benefits, family problems, bullying, housing, education and employment. Young people can access the service by dropping in, booking an appointment or through our virtual platform. At i-Rock, your services are working together to make sure you succeed and thrive." https://www.picktime.com/irockhorshamdistrict

West Sussex MIND: West Sussex MIND offers mental health support: https://www.westsussexmind.org/ . Monday to Friday, 10am until 4pm on 0300 303 5652 or email helppoint@westsussexmind.org

Time to Talk: Are you feeling sad, lost, or anxious? At Time to Talk, we offer a range of talking therapies that can help you feel better. Our friendly therapists can help you work through your problems and support you to live life to the fullest again. https://www.westsussextalkingtherapies.nhs.uk/

Self-Harm: For further information and support regarding self-harm, please use these links.

1. https://westsussex.local-offer.org/information_pages/511-self-harm
2. https://www.westsussexmind.org/training-courses/mental-health-training/mental-health-training-for-schools/self-harm-learning-networks
3. To raise a concern to West Sussex County Council https://www.westsussex.gov.uk/about-the-council/have-your-say/

Energy Support

Warmer Homes Grants: Visit: www.westsussexenergy.co.uk for support and Warmer Homes grants. www.warmerhomes.org.uk for off-gas fully funded energy products.

LEAP: call LEAP energy support on 0800 060 7567. Grants are also available.

Childcare Support

Free School Meals: Register for benefits-related Free School Meals. Up to £1455 for your child's school each year and Holiday activities and food programmes are also available if you are registered. https://www.westsussex.gov.uk/education-children-and-families/schools-and-colleges/free-school-meals/

Tax Free Childcare is underclaimed. Up to £2000 a year is on offer for childcare/school clubs! https://www.gov.uk/tax-free-childcare

To see the entire range of childcare options: https://www.childcarechoices.gov.uk/

For Universal Credit childcare support: https://www.gov.uk/guidance/universal-credit-childcare-costs

Pension Support

Pension Credit information: Free number 0800991234 or visit: https://www.gov.uk/pension-credit

Silver Line Age is a free, confidential helpline providing friendship to older people – 24 hours a day, 365 days a year. 0800 4 70 80 90

Abbreviations:

- ASB - Anti-Social Behaviour.
- CBO - Community Behaviour Order.
- CSAS – Community Safety Accreditation Scheme.
- ECINS – Multi agency information sharing database around ASB.
- FPN – Fixed Penalty Notice.
- HASBRAC – Horsham Hate and Anti-Social Behaviour Risk Assessment Conference
- HDC – Horsham District Council.
- MISPER – Missing Person.
- MOP – Member of The Public.

- MUGA – Multi Use Games Area.
- NPT – Neighbourhood Policing Team
- NW - Neighbourhood Warden.
- PCSO - Police Community Support Officer.
- RVS – Royal Voluntary Service.
- WOA – Words of Advice.
- WSCC - West Sussex County Council.
- WSFRS – West Sussex Fire and Rescue Service.