

Kent Fraud Alert System



TO STOP FRAUD™

Courts Impersonation Scam

I have recent been made aware of residents receiving telephone calls from criminals impersonating County Courts from around the country. They will state that you owe money for a fine or some type of non-payment of fee's etc.

If you can get a call like this STOP!

If you are not aware of any possible Court action, then apply our scam awareness message of ABC and do not Assume or Believe the call is genuine and Confirm. Disconnect the call and call the relevant County Court with a number that you have reached and not one the caller has provided. Also remember to ensure the line is disconnected and wherever possible, use a different phone. If one is not to hand, then wait 5 minutes to ring a family member or friend to ensure the line is clear and then call the relevant number.

If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.

Preventing fraud

Together,
let's stop
scammers.



Remember, ABC:



never Assume



never Believe



always Confirm



For further information about Fraud, visit our website at [Advice about fraud | Kent Police](http://www.kent.police.uk/advice-about-fraud)

You will also find valuable information from the Home Office at [Stop! Think Fraud](http://www.homeoffice.gov.uk/stop-think-fraud) - [How to stay safe from scams](http://www.homeoffice.gov.uk/how-to-stay-safe-from-scams)



**Kent
Police**

Report a non-urgent crime online www.kent.police.uk/report

Talk to us on LiveChat – available 24/7 www.kent.police.uk/contact

In an emergency, if crime is in progress or life is in danger call **999**

If you have a hearing or speech impairment, use our textphone service **18000**. Or text us on 999 if you've pre-registered with the emergency SMS service.

www.kent.police.uk



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Ticket Fraud

Buying tickets online this summer?

Across the UK, over 9,800 people reported being a victim of ticket fraud last year, with losses of £9.7M.

Stay safe whilst securing your tickets for summer events this year.

Paying with a credit card can increase your chances of recovering your money if you are affected by fraud.

Best advice is to Only buy tickets from the venue's box office, official promoter or agent, or a well-known ticketing website.

You can find out more about how to protect yourself from these types of scams by going to - [Ticket fraud](#) | [Action Fraud](#)

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Find out more:
actionfraud.police.uk/ticketfraud



**In 2024, £9.7M
was lost to
ticket fraud.**

Follow our top tips to protect
yourself against ticket fraud.

- Buy safely • Payment • Account security

STITCH THINK FRAUD
www.actionfraud.police.uk/TA

ActionFraud
www.actionfraud.police.uk/TA

SCAM STOP! THINK FRAUD
www.actionfraud.police.uk/TA

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Fake Telephone call impersonating DVLA

I have been made aware of residents receiving letters impersonating DVLA telling the intended victim that they need to renew their over 70s driving license. The letter provides a link to go to an online website where it asks for personal information and requests a payment £78 to renew the licence.

Fortunately, no money had been lost as the intended victims have contacted DVLA who confirmed that it was SCAM.

Please be on the lookout for any letters, emails, text message or calls of this nature.

For further information about other DVLA type scams got to - [DVLA releases latest scam images to help keep motorists safe online - GOV.UK](#)

If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.

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Driver & Vehicle Licensing Agency

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[| Kent Police](#)

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Courier Fraud

We have received multiple reports of Courier Fraud in the past couple of weeks in the North of Kent, including Gillingham, Gravesend, Chatham, Longfield, Faversham, Tunbridge wells, Ashford and Deal.

The criminals are still employing various methods from posing as Police Officers from multiple Kent Police Stations stating that they have arrested someone in possession of the victim's bank card to requesting financial information or asking victims to withdraw cash for a courier to collect as evidence.

If you get any calls like this, STOP, it is a scam.

The Police will NEVER ask you for financial details on the phone or request to collect your card or cash or gold as part of an investigation.

Remember the ABC of Scam Awareness and Never Assume or Believe a call is genuine and always Confirm. If you get an expected call from someone claiming to be Police or any other organisation, then take their details and end the call. Then call back using a different phone if available. If another phone is not available, then wait 5 minutes and ring a family member or friend to ensure the line has been disconnected and then ring 101.

Never call a number they have supplied and never ring 999 whilst still on the call with them. You must always disconnect the call first before ringing 101. Watch - Courier Fraud Warning: [Courier Fraud Warning: Stay Wise, Don't Compromise](#)



If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.

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WhatsApp Scam – They want your account

The scam begins when a criminal gets access to another WhatsApp account which has you listed as a contact.

The criminal, posing as your friend or someone that is a member of a WhatsApp group you are in, will then send you seemingly normal messages to try and start a conversation with you.

However, around the same time you will receive a text message from WhatsApp with a six-digit code. This is because the criminal has been trying to login to WhatsApp using your mobile number.

The criminal will claim that they sent you their code by accident and ask you to help them by sending it to them. Once the criminal has this code, they can login to your WhatsApp account and lock you out.

The criminal will then use the same tactic with your WhatsApp contacts to steal more accounts and use them to perpetrate fraud.

What you need to do

- Set up two-step verification to give an extra layer of protection to your account: Tap Settings > Account > Two-step verification > Enable.
- THINK. CALL. If a family member or friend makes an unusual request on WhatsApp, always call the person to confirm their identity.
- Never share your account's activation code (that is the 6 digit code you receive via SMS)
- You can report spam messages or block a sender within WhatsApp. Press and hold on the message bubble, select 'Report' and then follow the instructions.

If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.

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