



## Warden Monthly Report

May 2026 – Pulborough Parish



We receive a lot of calls from residents as their first port of call. They are sometimes unsure where to go, who to call, or what to do. They come to us for advice and reassurance. We are always happy to listen, empathise and signpost to the right service in order for them to get the right help, at the right time. We so often hear the words, 'I didn't know who to call so thought I'd give the Wardens a ring in the hope they can help. We always can and always do 😊'

### **Pulborough Village Market**

It was lovely to see some of you at the village market and have a chat about all things 'Pulborough' 😊

## **Vulnerable People**

We received a call from a resident worried about a neighbour who was in the middle of a live scam on the phone. We popped round and advised the neighbour to end the call as it was a scam. We then gave advice on what the scam was and she understood. The caller had claimed to be from 'Warm Home Solutions' and needed to gain access to her attic to put some insulation in. She had been told that the company was endorsed by Horsham District Council!! The resident phoned HDC who advised that they would never endorse anything like this. We will continue to work with the resident to ensure there are no other concerns.

We visited a vulnerable resident to check in to see if they needed any further support after a previous visit.

Following the death of her husband, we checked in with the wife to see how she was doing and offered any support needed. She was grateful for our help and support.

We were made aware of two very vulnerable residents living together by a member of public. We engaged with the member of public and gave advice around calling adult social services. We will continue to monitor and advise appropriate services where needed.

## **Clubs and groups**

We continue to visit all the clubs and groups when we can to check in with everyone and say hi. This is always well received by the members.

## **ASB**

We received a call from a resident regarding a poorly parked car outside their property which meant they struggled to access or exit their driveway. On arrival, the vehicle had moved on!! Good chance to engage with the resident though.

We came across two young people smoking cannabis openly in the car park. We engaged with them, took their details and gave appropriate strong words of advice!

We also noticed a parent smoking in a vehicle with their child inside. This is now a criminal offence as of 2015 and they've been reported to Sussex Police.

We received some information around potential modern slavery taking place. We gave advice to the person advising us and encouraged to report to the Police, which they did. We followed up too with a 3<sup>rd</sup> party report.

We made enquiries with residents on Pickhurst Lane regarding alleged horse racing along there.

We received info re someone living in a tent on the Brooks. We couldn't find anyone but a helpful member of public brought the tent off the Brooks for us to dispose of. It was in such a poor state and had been in the river that it would have been uninhabitable anyway.

We were advised of an untaxed and un-MOT'd car parked on the highway. We've not seen it yet but will keep an eye out and report to DVLA and Police if we do see it.

A member of public reported to us that an older man had tried to lure one of her female family members into his car – advised to tell the Police asap!

We continue to engage with young people especially on the Brooks to ensure they clear their litter away when they leave. We continue to monitor the area and unfortunately here have been more fires.

We've reported a rider on an scooter to Operation Crackdown with dash cam footage.

A resident also called us regarding a male wanting to look into their garden?? Limited description given but no idea who it is or what they wanted??

We've been advised of a tent adjacent to the footpath that runs alongside the train station. We attended and couldn't find anyone there but there are clear signs of it being lived in with personal belongings inside. We left one of our calling cards and also advised our Homelessness Team who have been out and visited to male to offer support.

We received a call from a member of public regarding young people asking adults to buy alcohol for them in the local convenience store. We attended and engaged with the young people. We took their details and liaised with the school (The Weald) who were able to identify the young people concerned and will have the appropriate conversations with them and their parents. The young people were still in school uniform which helped with ID!!

There was a malicious activation of a fire alarm at the dentist in Lower St. We engaged with the dentist who showed us the images and we were able to identify the persons concerns. Police advised and are following up.

Following some calls from the public regarding cows chasing people on the Brooks (protecting their young), we placed a sign on the main entrance in Pulborough at Barn House Lane to warn people of loose cows in the field protecting their young.

We noticed the A board outside the Oddfellows pub was obscuring the view for drivers when exiting Brooks Way. We spoke with the landlord who was more than happy to move it further in to avoid any issues.

## **Projects**

We will look into a Dungeons and Dragons club for adults to tie in with the current one at Macklins for young people.

We're also setting up a dog behaviourist event in the village with a local dog behaviourist.

We have arranged for 4 x summer fun sports sessions on the rec every Tuesday in August. This will from 11am – 1pm. This is free and open to everybody.

Alongside this we would like to get a pump track on the rec for a day in the holidays. Parish Council is in agreement and we are currently sourcing funding for this.

## **Other**

We received a phone call from a worried parent about their adult child's driving. We gave as much advice as we could but very difficult to tackle. We weren't able to visit as they are just out of area however we have the vehicle details so we can keep an eye out for them if they're ever in Pulborough.

Lottie attended the Anchorage Dementia café launch to engage with residents which was really well received.

We reported a car parked on Lower Street with no MOT.

We are also looking at getting some better goals on the The Green up at Stane Street Close for the young people to use. This area is owned by Saxon Weald so we hope to get permission from them.

Following on from our bin placement in Carpenters Meadow play park, we asked the Parks team to cut the grass which they did. Although the areas under the benches have been left. Speaking with the local community, they will help with cutting these harder to reach areas.

We engaged with the manager at Tesco regarding DISC to ensure they are using it to report thefts. DISC is an app that retailers and businesses use to report thefts quickly and message each other on a secure platform across the district.

We received a call from a resident with a query/concern regarding a dog barking 24/7. We visited the owner with appropriate words of advice and the issue has been resolved.

We dealt with enquiries regarding knives found in Carpenters Meadow play park foliage. The situation has been resolved and the knives removed. These were not thought to be involved in anything sinister.

### **Fly-Tipping/Littering/Graffiti/Hazards**

We have been monitoring and emptying the parish owned litter bins due to there being no groundsman currently. We also continue litter picks in hot spot areas to include the gun emplacement, pocket park, Carpenters Meadow play park, the layby at the White Hart and the main rec. This is in conjunction with the current weekend litter picker Alan, and not instead of, as we know he does a great job.

We continue to complete playground checks of all the parish equipment due to not having a groundsman in place currently as well as emptying the bins that belong to parish, until a new person is appointed.

We reported an overflowing dog bin to our cleansing team.

We supported the RSPB regarding multiple campfires they have on their land at a known viewpoint. We've given words of advice and suggested their Wardens patrol the areas in question and ensure all fires are reported to WSFRS.

We've removed in excess of 30 fly posting signs in the village advertising private events on road traffic signs. One of the businesses has been spoken to re this as it is a safety risk and they took it on board.

We've also reported the out growing hedge to WSCC on New Place Road just by the Cousins Way roundabout. This has grown out a lot over the years and will soon be impassable which is a safety issue for school users. Highways is aware and liaising with the hedge owner.

We continue to work with Environmental Health around a rat issue at an address. The landlord is involved too, to support the family in sorting the situation. The work on this continues.

The BHF bin in Lower St car park was overflowing and we contacted the company to empty it, which they did the same day.

## Useful links for reporting litter, fly-tipping, or graffiti:

You can report litter issues to HDC at the following link:

<https://www.horsham.gov.uk/waste-recycling-and-bins/litter-and-street-cleaning/litter>

You can report a damaged or overflowing litter bin here:

<https://www.horsham.gov.uk/waste-recycling-and-bins/litter-and-street-cleaning/report-a-damaged-or-overflowing-litter-bin>

If you witness fly-tipping in action, please call Sussex Police and, if possible, provide them with the registration of the offending vehicle and subsequently any relevant dash cam footage you may have. You can also report it direct to HDC at: <https://www.horsham.gov.uk/waste-recycling-and-bins/litter-and-street-cleaning/fly-tipping>

Abandoned shopping trolleys can be reported on the “Trolleywise” website at: [https://www.wanzl.com/en\\_GB/360-degree-service/TrolleyWise](https://www.wanzl.com/en_GB/360-degree-service/TrolleyWise) or the WANZL app.

You can report incidents of graffiti direct to Horsham District Council via their website:

<https://www.horsham.gov.uk/waste-recycling-and-bins/litter-and-street-cleaning>

## Dog fouling

Dog fouling can be reported via the HDC website: <https://www.horsham.gov.uk/waste-recycling-and-bins/litter-and-street-cleaning/dog-fouling> for clearing away.

## Dog attacks

Any attacks by dogs need to be reported immediately to Sussex Police. Their advice is that if there is an immediate threat to human or animal life to call 999. Otherwise report to the police on 101 or via the Sussex Police website reporting form. <https://www.sussex.police.uk/ro/report/ocr/af/how-to-report-a-crime/>

## Dogs Roaming Free

If you find a dog roaming free and not being supervised, you may wish to consider reporting it to Horsham District Council’s approved contractor on 07512 089777 and they will come and collect. ***This is a 24/7 service, but the dog does need to be contained for them to collect.***

**\*\*\* Please note Horsham District Council does not have Dog Wardens \*\*\***

## Social Media

Please do follow us at:

<https://www.instagram.com/pulborough.wardens/>

<https://www.facebook.com/HDWardens>

<https://X.com/HorshamWardens>

Contact details – 07584 337475/6 or [pulborough.wardens@horsham.gov.uk](mailto:pulborough.wardens@horsham.gov.uk)

## Outcomes

Stopped a live scam following a call from a neighbour regarding concerns for her elderly neighbour who was being 'bullied' into having a company come round following a cold call, to fit insulation in her attic.

Our social media is gaining more traction and views with Lottie's social media skills and writing a 'Warden weekly roundup' at the end of each week with videos and pictures. This is being very well received and over £2k views!!


We received a call from a member of public regarding a quite 'vile' neighbour and the issues they were experiencing. After a long chat, we gave advice around how to report this to the Police and what to do in the meantime should they experience any further issues.

# Reporting crime and anti-social behaviour

999	101	CrimeStoppers.	British Transport Police	Horsham District Council
<p>☎ 999</p>	<p>☎ 101</p> <p>or report online <a href="http://www.sussex.police.uk">www.sussex.police.uk</a></p>	<p>☎ 0800 555 111</p> <p>crime stoppers-uk.org</p>	<p>☎ 0800 40 50 40</p> <p>Text 61016</p>	<p>communitysafety @horsham.gov.uk</p>
<ul style="list-style-type: none"><li>• A crime is happening now.</li><li>• Someone is in immediate danger or at risk of harm.</li><li>• Property is in danger of being seriously damaged.</li><li>• A serious disruption to the public is likely.</li></ul>	<ul style="list-style-type: none"><li>• All non-emergency incidents where the crime has already happened or there is no immediate risk of harm.</li></ul>	<ul style="list-style-type: none"><li>• To report crime 100% anonymously.</li><li>• CrimeStoppers is not the police – it is an independent charity working to help communities.</li><li>• Information given will be shared anonymously with the police.</li></ul>	<ul style="list-style-type: none"><li>• Non-emergency incidents on a train or at a station can be reported direct to the British Transport Police online: <a href="http://www.btp.police.uk/reportcrime">www.btp.police.uk/reportcrime</a>.</li><li>• There is also a Railway Guardian app.</li></ul>	<ul style="list-style-type: none"><li>• Report general anti-social behaviour and repeated public nuisance to the ASB team at Horsham District Council.</li><li>• You can also report litter, fly-tipping, graffiti, dogs and dog fouling online: <a href="http://www.horsham.gov.uk/report">www.horsham.gov.uk/report</a>.</li></ul>

**See it. Report it.**  
Reporting crime and ASB means we can work together to reduce it.

 Horsham District Community Safety Partnership

 Horsham District Council

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## THE WORK WE DO IN YOUR COMMUNITY

Based within the community, your Neighbourhood Wardens work alongside partner agencies to improve the quality of life for everyone and promote community cohesion and resilience. The Wardens undertake a number of activities, ranging from enforcement to community development.

Neighbourhood Wardens can help the community in the following ways:

- Meet the needs of the community and improve the quality of life for the residents, through engagement, promotion and support.
- Develop projects that benefit the local residents, to tackle community safety issues and promote inclusivity.
- Promote community cohesion, resilience and solidarity to encourage and empower communities to resolve issues.
- Support vulnerable members of the community with activities, advice, welfare checks and signposting.
- Engage with residents daily to get to know their local community and become a trusted friend to offer advice and guidance.
- Offer education and advice when required, before taking enforcement action.
- Contribute to the delivery of the Community Safety Partnership plan by working with other agencies.
- Provide a highly visible and reassuring uniformed patrolling presence.
- Provide an effective eyes and ears service aimed at reducing the fear of crime and improving quality of life.
- Work alongside the Police and submit reports regarding drug use, criminal damage and anti-social behaviour.

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**In an emergency always dial 999**



Pulborough Parish Council



Horsham District  
Community Safety  
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