

ALERTS

TRADING STANDARDS

04/08/2025

A dodgy text impersonating TSB

A text message which claims to be from TSB Bank and spoofs its Sender ID (the name that the message appears to be from) claims that the numbers associated with your online banking account have been changed.

It goes on to provide a number to call, which will put you through to a fraudster intent on getting you to reveal your personal and financial details.

Many have reported receiving this text who don't bank with TSB and others have said they have verified the information in the message by logging into online banking and finding that their number/s haven't been changed.

If you think you've been a victim of fraud, contact your bank immediately and report it to Action Fraud online at actionfraud.police.uk or by calling 0300 123 2040.

Call 159 using a different phone if you receive a call claiming to be from your bank. This will put you through to your bank's genuine customer service line.

WHERE TO REPORT

Protect others by reporting incidents like this.

Report suspicious texts you have received but not acted upon, by forwarding the original message to 7726, which spells SPAM on your keypad.

Report suspicious emails you have received but not acted upon, by forwarding the original message to report@phishing.gov.uk

If you, or anyone you know, have been affected by this fraud or any other scam, report it to Action Fraud by calling 0300 123 2040 or visiting www.actionfraud.police.uk

tradingstandards@royalgreenwich.gov.uk