

HAVE A CHAT ABOUT WINTER FUEL PAYMENTS

Criminals are already circulating fake Winter Fuel Payments messages. A quick conversation could help someone recognise the warning signs before they become a victim of a scam.

REMIND PEOPLE

- ❄ Most Winter Fuel Payments are made automatically
- ❄ The Department for Work and Pensions (DWP) will not ask for bank details by text message
- ❄ Don't click links or share personal information in unexpected messages
- ❄ Suspicious texts can be checked with **Ask Silver** and be forwarded to **7726**



Ask Silver

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STANDARDS

Scams Team