

Fraud Prevention Advice

- Do not answer unexpected calls, even if it looks like a trusted number. Genuine callers can leave a message or contact you by other means.
- Do not click on links in unexpected emails or messages.
- To protect yourself from identity fraud, regularly check your credit report and report any unrecognised applications to the organisation concerned.
- Have a strong different password on every account.

If you are suspicious of a text, email or website – Ask Silver – To use Ask Silver, start by signing up at www.ask-silver.com

Check if your email address or phone number has been part of a data breach; haveibeenpwned.com

Reporting Fraud

- Report 'Phishing' (Email scams): report@phishing.gov.uk
- Report 'Smishing' (Text scams): Forward the message to **7726**
- Check if your email address or phone number has been part of a data breach: haveibeenpwned.com

Together, let's **stop scammers**



Remember, ABC:

 **never ASSUME**

Never assume a call, text or email is genuine. Criminals can easily obtain basic information about you.

 **never BELIEVE**

Never believe a call, text or email is genuine – Criminals can 'spoof' official telephone numbers and can impersonate anyone.

 **always CONFIRM**

Always confirm if the call, text or email is genuine – hang up calls and do not respond to messages. Contact organisations directly to confirm, do not use numbers supplied by the call, text or email.

Reporting a scam

If you think you or someone you know has been a victim of a scam report it immediately to Action Fraud online actionfraud.police.uk or over the phone **0300 123 2040**

For more information and advice visit kent.police.uk/fraud or email KFAS@ecis.police.uk



Call 159

If you have paid money or shared bank details, contact your bank's fraud team straight away.

Call 159 for the bank hotline. This number connects you directly to your bank.



**Kent
Police**

Get the latest fraud advice and updates

- Sign up to My Community Voice mycommunityvoicekent.co.uk
- Giving you the knowledge and tools you need to stay ahead of scams – stopthinkfraud.campaign.gov.uk
- Find Kent Police on Facebook.

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