

Reigate and Banstead Police Newsletter

Issue 39
October 2026



Inspector Lyndsey Whatley Borough Commander

Dear Residents,

Through the Newsletter we try to reflect some of the work of the Safer Neighbourhood Team, mixed with crime prevention advice and information. On page 2 we welcome PCSO Jayden Reynolds to our team and highlight some of our work engaging with the local community, with our visit to East Surrey College.

Information from our local residents can be really helpful in both solving and preventing crimes. The Suspicious Activity Portal allows residents to help reduce the number of burglaries and car thefts in the Borough - details below. On page 4 of the Newsletter we show the Vehicle Crime Statistics for the Month, with lots of links to crime prevention advice on how to secure your vehicle.

Also on page 4 there are contact details for reporting a crime and how you can keep up to date with what is happening in the Borough through our Social Media and 'In the Know' links.



Suspicious Activity Portal

Report suspicious, or potential burglary related, behaviour to Surrey Police with supporting video and/or photographs.

Suspicious Activity Portal

We're asking Surrey residents to help us reduce the number of burglary offences in Surrey by submitting any video footage (such as CCTV, dashcam, or smart doorbell footage) and photographs which show suspicious activity via our suspicious activity portal.

Although realistically we may not be able to identify every person in a piece of footage, especially if they have a face covering, every clip feeds into our understanding of the bigger burglary picture in Surrey and the Borough. The portal is for circumstances where a no crime has been reported, but the suspicious behaviour could potentially be related to a burglary, theft of a vehicle, or catalytic converter, for example.

In the long-term we hope that this initiative will help us reduce the number of burglary offences and provide reassurance to residents.

What is suspicious activity?

Examples of suspicious activity might include:

- Someone who you may consider to be a trespasser
- Scoping out addresses
- Conducting occupancy checks prior to a burglary
- Burglars look for any opportunity to break into vehicles and homes and find vulnerabilities in security.

Please note that you should not submit footage where an offence has taken place.

Examples of this would include the following:

- Where entry has clearly been attempted or gained into a property
- Where property has been stolen
- Where a person has been assaulted
- People trying car door handles

<https://www.surrey.police.uk/police-forces/surrey-police/areas/campaigns/suspicious-activity-portal/>

In this Months Newsletter

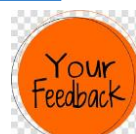
- Page 2. Community Update
- Page 3 Report Fraud Warning
- Page 4 Vehicle crime statistics and prevention advice

Feedback

Your feedback on the Newsletter is important to us.

Please contact me at Simon.Morris@surrey.police.uk

Simon Morris 20789
Safer Neighbourhood Volunteer
Reigate and Banstead Police SNT





Meet New PCSO Jayden Reynolds

I have recently joined Surrey Police as a Police Community Support Officer (PCSO) for Reigate and Banstead. You may have seen me out and about already in the local area, where I have been welcomed by both my colleagues and the community. It has been good to move from the training school at Surrey Police HQ to now be working in the Borough.

I am a part of the Safer Neighbourhood Team in Reigate and Banstead where I will be helping the north team. It is exciting to start this new chapter and to help our local residents and to work on solving problems. I have always been keen to help out, whether it was helping in school or within scouts, as being able to support the local community is important to me.

I am hoping to become a Police Constable in the future and develop my career in the local force. I am looking forward to meeting more members of the community, so if you see me out and about feel free to come and have a chat.



We recently visited East Surrey College, with a stall at their freshers fair! It was great to engage with students and staff, and we loved to see young people curious about what we do as Police Officers.

We answered some great questions on the different roles available, the experiences of PC Prouten and PCSO Parsons in policing as women and how our Roads Policing Unit operate - some of students even knew about the slight difference in the uniform!



Community Speed Watch gives local volunteers the opportunity to work together to help tackle speeding and encourage safer driving in their communities. Find out more about getting involved



Be In the Know!

'In the Know' in September 2026



You can sign up to [In the Know](#) to find out what is happening in your area: witness appeals, crime updates, crime prevention advice and news. This also includes the weekly Crime Update from Reigate and Banstead, Safer Neighbourhood Team. Apart from our Weekly Police Update and Monthly Newsletter, these are the Surrey Police reports posted on 'In the Know' during September 2026. If you missed any of the reports, shown below, then please go to the Surrey Police Website. See page 4 for contact details.

25/09/2026 Protecting Students from Cyber Crime and Fraud: Guide. - Surrey Police

21/09/2026 September Fraud Newsletter – Romance Fraud Special – Surrey Police

10/09/2026 City of London Police are raising awareness of frauds perpetrated through Abuse of Position

05/09/2026 Man jailed after falling asleep at the wheel and causing fatal collision – Surrey police

In addition updates from: Fraud Team, Trading Standards, Neighbourhood Watch and the Crime Commissioner

Police Update



A county drugs line operating in **Redhill** has been taken down following work from the Surrey & Sussex Centurion team, a team dedicated to tackling county line drug dealing across the two counties.

On Tuesday, 27 January this year officers from the Centurion team were on patrol in Horley when they stopped a vehicle. Within the vehicle there were three people: the driver for the line Lawrence Pestell, in the front passenger seat of the car the line holder Adeen Gill, and in the rear seats a runner for the line, Ramdas Shaji.

All three were searched, as well as the vehicle. On Gill a knife and £222.50 of cash were found.

A mobile phone, cannabis and a package of Class A wraps were found on Shaji, nothing was found on Pestell. Within the car a smart phone and two small bags of cannabis were located. Subsequently searches were carried out at all of their addresses, where drugs paraphernalia and mobile phones were seized.



Switch to passkeys: Report Fraud warning as email and social media account hacking sums stolen rise by more than 400 per cent

Reported stolen sums from email and social media account hacking rose in the 2025/26 financial year to £6.3 million, up from £1.2 million in 2024/25.

This type of hacking remains the most reported form of cyber crime in the UK, with the number of reports also increasing by a third (34 per cent) from the previous year. Other types of hacking were also identified within reports, including gaming and streaming account takeovers, as well as the compromise of travel and online delivery accounts.

Hacking, in the context of online accounts, refers to criminals gaining unauthorised access someone's email, social media, or other online account to commit further fraudulent activity such as impersonating the account owner to defraud family and friends by asking for money or offering fake tickets.

One of the most common themes identified from reports is compromised accounts being used to impersonate family members and friends.

•Use passkeys wherever they are available. They are more secure and easier to use.

•Where passkeys are unavailable, use strong passwords, for example generated by a password manager.

•You should also enable 2 Step-Verification if you can.

•Who has access to the content you're posting?

•Make sure your privacy settings are configured so that it's only visible to the people you want to see it, for example only your friends.

•Beware of sharing personal details online:

•try not to share too many personal details that a fraudster could use to build a picture of you. They can use facts, such as your birthday, where you live, family relationships or pet names to steal your identity or make their fraud more convincing.

•If you are contacted by someone you know via social media or email:

•don't automatically trust that person is who you think they are. Contact them through another route, such as in person, by sending an SMS or phoning them.

For anyone who has already been hacked:

•If you have been hacked, tell Report Fraud by making a report at reportfraud.police.uk or by calling **0300 123 2040**.

•The UK's National Cyber Security Centre has published guidance explaining what you can do to minimise the damage, and how you can regain access to your accounts. You can find this here: <https://www.ncsc.gov.uk/guidance/recovering-a-hacked-account>





Information Corner



Vehicle Crime statistics –

During the month of September 2026 reports were received and recorded as Crime /Vehicle or Theft related to Vehicles, in the Borough. The list below shows that there were 9 vehicles stolen, not including Keyless Car theft. There were 10 vehicle break ins and some of these resulted in the theft of items.

- Of the reports**
- 9 Stolen Vehicle (Cars and trucks)
 - 1 Stolen Vehicle (recovered)
 - 2 Keyless Car theft
 - 10 Vehicle break ins, some resulting in theft
 - 4 Vehicle interference, some with damage.
 - 7 Number plates stolen
 - 3 Attempted Break in
 - 4 Vehicle damage
 - 4. Motorcycle thefts

Further crime prevention advice can be found at:

[Car crime](#) | [Neighbourhood Watch Network \(ourwatch.org.uk\)](#)
[Preventing car and vehicle theft](#) | [Crime Prevention](#) | [Police.uk \(www.police.uk\)](#)
[Secured by Design - Vehicle Crime](#)
[Prevent theft from a vehicle](#) | [Crime Prevention](#) | [Police.uk \(www.police.uk\)](#)
[Secured by Design - Vans & Tool Theft](#)

StreetSafe is an online tool that enables you to anonymously pinpoint on a map the location where you felt unsafe.

We are encouraging local residents to use the tool to help identify areas where there are fears caused by anti-social behaviour and environment issues including lack of street lighting, abandoned buildings and vandalism

Link: [StreetSafe](#) | [Surrey Police](#)

No crime needs to have been committed in order to indicate where local people feel unsafe. It is important to remember that the StreetSafe tool **should not be used to report crimes.**

Crime statistics –

July 2026 to September 2026

Offence	July-26	August -26	Sept -26
Residential Burglaries	17(10)	13(5)	20 (9)
Keyless Car Theft	2	4	2
(-) Actual residential burglaries only, not including - Attempted, Garage and Outbuilding Burglaries			

There has been an increase in the number of actual residential burglaries in September 2026, following a decrease in August 2026. The number of Keyless Car theft in September 2026 is lower than August 2026. Records show that there were 15 reports of Personal Fraud (scams) in September 2026, an increase from August 2026 .



The Surrey Police Website has lots of information and advice. It is there to support you.

<https://www.surrey.police.uk>

How to report a crime or incident:

Emergency: call 999

Non Emergency: call 101 or report online or via live chat at: www.surrey.police.uk

To contact your local team (not for reporting purposes) email:
ReigateandBanstead@surrey.police.uk

You can pass information to us directly via 101, online
 via <https://www.surrey.police.uk/ro/report/> or
 anonymously via Crimestoppers 0800555111,
<https://crimestoppers-uk.org/>

Follow us:

Our Facebook is Reigate and Banstead Beat (Surrey Police) and our twitter  is
[@ReigateBeat](#)



**SURREY
POLICE**
 With you, making
 Surrey safer
www.surrey.police.uk

Contact: Simon Morris 20789
 Safer Neighbourhood Volunteer
 Reigate and Banstead Police
 Email: Simon.Morris@surrey.police.uk