Minutes Balham Ward Panel Meeting

Date, time and location:

22nd September 2025 at 6.30 - 8pm

Balham Library (Upstairs) 16 Ramsden Rd, London SW12 8QY

Purpose of the meeting:

Our joint vision is for Balham to be a safe place for people to live, work and visit. Our mission is to detect and prevent harm, protect the vulnerable and reduce crime.

Your Safer Neighbourhoods Team (SNT) is dedicated to serving your community & making a difference. We work diligently in response to reports of anti-social behaviour and crime in your area, working closely with Wandsworth Council, Councillors, partner agencies and the community to solve these issues.

Ward panel Chair: Jean Penders

Ward Panel Vice-Chair / Secretary: Fiona Warn

1. Welcome, agenda, introductions and apologies: JP

Present:

Name	Role, Dept and or Organisation				
Hope Oyet	PC Met Police				
Julia Robak	PC Met Police				
Muhammad Jabraan Khan	PCSO Met Police				
Maggie Swallwell	SGT Met Police				
Cllr Lynsey Hedges	WBC Balham Conservative Councillor				
Cllr Dan Hamilton	WBC Balham Conservative Councillor				
Jean Penders	Ward Panel Chair				
Fiona Warn	Ward Panel Vice-Chair & Secretary				
Dr Nick Billingham	Resident Old Park Avenue				
Caroline Booth	Resident Hightrees House				
John Juliani	Resident Alderbrook Road				
Jeoffrey Catt	Resident Fernside Road				
Sylvia Trude	Resident Blandfield Road				
Chris Squires	Resident Fernside Road				



Apologies for absence:

Cllr Jo Rigby	WBC Balham Labour Councillor		
Lucy Mowat	Resident Bellamy Street		
Caroline Usher	Resident Alderbrook Road		
Victoria Boyle	CSO Wandsworth Council		

2. Minutes of the last Meeting – FW

Minutes were accepted from meeting of 9th june 2025 apart from below message request from Cllr Jo Rigby.

Councillor Lynsey Hedges (Conservative) had an email request from Councillor Jo Rigby (Labour) that she wanted to elaborate her absence from the last SNT meeting as 'absent due to a Council SACRE meeting'.

Vice-Chair/Secretary said that she had prior knowledge of this request from Cllr Hedges and would action it in these new notes.

Vice-Chair/Secretary said that she had checked all of the SNT MET notes over the last 2-3 years and that Councillor Jo Rigby (Labour) had not attended SNT Police/resident meetings since May 2023.

A resident from Hightrees House said she was surprised by this.

3. Ward Panel Introductions - JP

Chair Jean Pender welcomed everyone and gave the Chair's agenda for the meeting:

- Welcomed Sgt Maggie Swallwell as the new Sgt for the Balham SNT team replacing Sqt Aneka Jones.
- WBC Animal welfare were absent without notification
- WBC Manager Southern Housing Team were absent without notification
- WBC CSO Victoria Boyle was absent on annual leave

Vice-Chair/Secretary said that it was again a no-show for Wandsworth Council's Southern Housing Team and that previously WBC CSO Boyle mentioned that it was a requirement of their job to attend. We have not seen the new person, James Hull, who took over from Isobel Sexton.

Vice-Chair/Secretary said it was the same for Wandsworth Council's Animal Welfare team, where we no longer receive any Balham notes or notification for absence etc

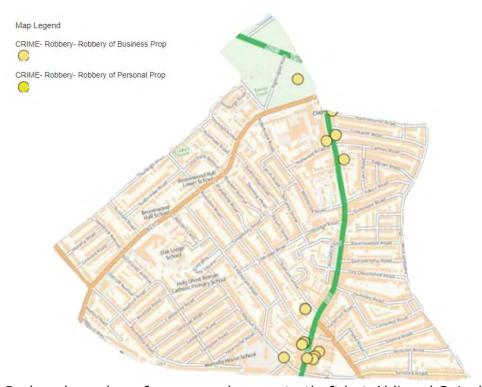
4. CRIME ACTIVITY REPORT - MJK

PCSO Muhammad Jabraan Khan took the panel and residents through the latest crime figures for Balham ward on the screen.

Priority 1 – ROBBERY

Officers main focus of patrols for robbery is Balham High Road where most businesses are held. Officers will continue to conduct patrols to combat robbery as well as engaging with businesses and residence. Other roads will also be conducted with patrols where robbery has occurred.

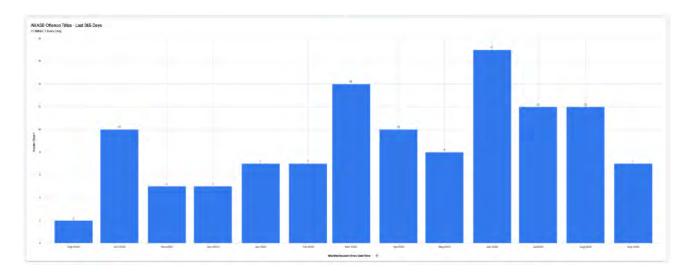
Balham - Robbery	June 2025	July 2025	August 2025	September 2025
Business property	3	3	4	0
Personal property	1	1	2	0
TOTAL	ä	5	7	0



Reduced numbers for personal property theft but Aldi and Sainsbury's had increases of shoplifting.

Priority 2 - ANTI SOCIAL BEHAVIOUR (ASB)

- Our second main priority is ASB. Officers are aware of frequent hotspots of individuals causing ASB and conduct consistent patrols to combat this.
- We aim to work with SPEAR to provide them assistance and get of the streets. However, those who are refusing to receive help will be issued an ASB warning.
- ASB warnings have been issued to individuals in the past weeks. Additionally, there has been a reduced amount of ASB reports to police. However, locations are still monitored.
- Input from immigration may be required if rough sleepers are persistent in their stays.
- Our current locations are Balham Library/Baptist Church, Lochinvar Estate, Boundary House (Shipka Road), Verran Road & Hanson Close.
- ASB doesn't necessarily mean just begging but also includes any drug related incidents and or reports of neighbour disputes.



Priority 3 - THEFT OF/FROM MOTOR VEHICLES

Reports indicate that most Theft or Taking of Motor Vehicle offences occur between 11pm – 3am. Whilst our shifts typically end by 11pm – 12am on our late turns, we try to maximise late shift patrols where available and focus on areas that are likely targeted to increase visibility & deter offenders.

We also continue to engage with victims and local residents to gather intelligence and support longer-term prevention efforts.



Balham - TFMV	June 2025	July 2025	August 2025	September 2025
Theft From Motor Vehicle	6	5	7	8
Theft or Taking of Motor Vehicle	1	6	1	2
TOTAL	7	11	8	10



Police said that they normally finish late shifts at 12 midnight, but had carried out a number of later shifts to combat increase in night time crime.

PCSO Khan said that it was best to not have anything on view in your car overnight. As thieves will break in for sunglasses etc left on show. Make sure items are NOT ON DISPLAY but OUT OF SIGHT.

PC Robak said there was a reduction of (expensive) car badge thefts.

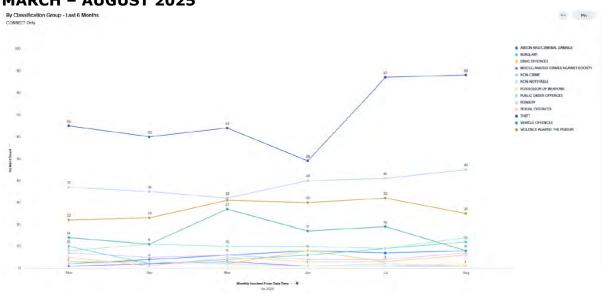
Resident from Old Park Avenue asked about the radio/key signal where thieves



walk up a road holding a mobile signal.

Sgt Maggie Swallwell said that if they catch someone with that type of 'EQUIPTMENT to STEAL' they can stop and search and arrest them.

OVERALL CRIME INCIDENTS: MARCH – AUGUST 2025



MET ENGAGE:

PCSO KHAN explained that Met Engage is the new digital platform from the Met Police to connect better with residents & communities.



Met Engage is a new digital platform from the Met Police to connect better with communities.

Key Aims:

- Build Trust with Community.
- Share local crime updates and advice.
- Hear from residents about concerns and issues.

Why it matters?

It allows the Met to be more responsive, transparent and community focused.

- Met Engage replaces all forms of contact between the local policing team used to have with residents and community.
- The local policing team will share any community engagements, messages or further information/ updates via Met Engage to those who have signed up.
- This changes future Ward Panel Meetings. Surveys will now automatically be sent to you every 3 months (90 days) and no longer sent by the local policing team. We will only continue to send out the invitation & minutes and any other information required.

PCSO KHAN asked for residents to sign up as follows:

- https://www.met.police.uk/police-forces/metropolitanpolice/areas/campaigns/2025/stay-informed-with-met-engage/
- https://www.metengage.co.uk/

PSCO Khan said it was a platfrom to message but not to report crime. Still call 999 or 101 or online to report crime.

MET ENGAGE was to build more trust in the local community.

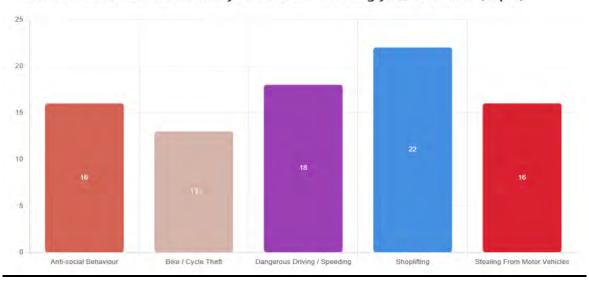


Resident from Hightrees House said she's not heard of this Met engage. PSCO Khan said they had been delivering leaflets door to door but as Balham is a huge ward, and with their other duties - it will take some time to deliver the whole of Balham ward.

NEW SURVEY RESULTS:

New Survey

What are the main issues that you think are affecting your local area (Top 5)



A debate ensued that residents were more concerned about shoplifting now and whether the priorities should be changed. It was decided to vote at the end.

2b. Are there any OTHER issues affecting you in your community not listed above







Resident from Hightrees House mentioned recent crime at HH with bike thefts and also a burglary where the thieves got in either using a fob or a fire key. She mentioned it was very scary and a lot of the 130 flats were concerned.

Sgt Swallwell said to speak to officers.

Vice-Chair/Secretary said she'd send over the MET ENGAGE 'poster' or details to the resident to be shared on the Hightrees WhatsApp group chat.

PCSO Khan also said to sign up to MET Engage to keep informed. It also will have news on shoplifting etc

Vice-Chair/Secretary also said that a lot of the local cafes had advertising poster boards and whether MET ENGAGE posters could be put up.

Again time of our SNT team was a problem as Sgt Swallwell mentioned daily abstractions of one or two of our small team.

Vice-Chair/Secretary said as she's in Balham everyday, and knows most of the café owners / shops... she would be happy to drop off MET ENGAGE posters and would be happy to collect them directly from Lavender Hill Police Station if it helps.

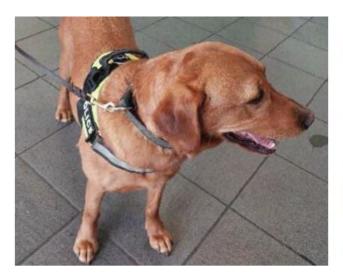
RECENT OPERATIONS:

PCSO Khan further told residents of a recent Police Drugs Operation at Balham Station with British Transport Police.





Sgt Swallwell said that Police dog MACE has a very highly sensitive nose to search for drugs and weapons..





It was a successful and productive operation with some knives found and arrests made including cross border crime.

There were 6 x British Transport Police, 5 x SNT Officers and 4 x reserve Officers.

In collaboration with partner agencies, the Police were able to achieve the following results:

- 21 x Stop and Searches in total, 8 positive
- 4 x Community Resolutions
- 2 x ASB Warnings
- 2 x CPW (Community Protection Warnings)
- 11 x Reports for prosecution
- 6 x penalty fares
- 1 x Zip pass seized
- 1 x locate trace
- 7 x stop and accounts
- 1 x arrest for offensive weapon

Sgt Swallwell said that "I found it" was often the excuse criminals made for carrying zombie-style knives.





PCSO Khan further told residents of another recent Police Operation in Balham targeting against Shoplifting:

Officers have targeted Balham the past two weeks and have arrested many prolific shoplifters.

Investigations are still ongoing.

Officers have been working very closely with retail stores in Balham to Identify and catch shop lifters over the past few weeks. We have been able to identify many of them including a dozen arrests which has affected the community greatly. Despite their being a few still lurking around.

















The Police said that there was a great benefit to resisents reporting crimes. As it builds stats to allow the Police to request extra budgets for Special Operations.

Community engagement pictures:





5. ANIMAL WELFARE – WBC (Wandsworth Borough Council)

Absent without notification. On this occasion, no report was presented and no notes were emailed in.

6. COUNCILLOR'S REPORTS - JR, LH & DH

Note taker FW requested that as she is a volunteer, live text copies were to be sent to the Chair's email or PCSO Khan as Councillors normally read from their notes and this would be less time consuming and more accurate.

Cllr Jo Rigby (Labour):

Councillor Jo Rigby was absent due to attending a SACRE meeting at the Council.

No crime notes were read out at the meeting for Councillor Jo Rigby.



After the meeting Vice Chair/Secretary double-checked with SNT Police PCSO Khan and the SNT Chair whether any notes had been emailed in to be included for absent Councillor Jo Rigby - but both confirmed that no crime notes for Councillor Rigby were sent to them for this meeting.

Cllr Lynsey Hedges (Conservative):

Councillor Lynsey Hedges started reading her notes by saying that "in all of her time as a Councillor, she had never received so many reports from Balham residents about crime related incidents in Balham Ward".

Councillor Hedges said that she and fellow Conservative Cllr Dan Hamilton usually share responsibility for Balham and Clapham South **BUT** she asked that going forward she would invite all residents to email her with any problems, as follows: cllr.l.hedges@wandsworth.gov.uk

Councillor Hedges read out her notes as follows:

Balham Library / Ramsden Road (side entrance opposite Balham Baptist Church)

- Suspicious activity observed: two individuals accessed the "no trespassing" gate and fire escape to lower area; gate left open.
- Concern that the CCTV camera angle may not cover this hotspot where suspected dealing/handling of stolen goods occurs.
 Action requested: Check camera coverage/angle and gate security; consider targeted patrols.

Granard Road

- Recent burglary (~03:00) and car theft in the same road same week around similar time.
- Residents suggest patrol focus between 00:00-04:00.
 Action requested: Adjust patrol windows accordingly and provide visibility of any results.

Bracken Avenue

 Repeated vehicle crime: thefts of cars, parts, and number plates (plates later dumped).

Action requested: Problem-solving plan and plain-clothes/hotspot patrols; forensic property marking offer.

Balham Grove

- Resident repeatedly victim of vehicle crime; multiple break-ins and van thefts.
- No CCTV coverage on this stretch.
 Action requested: Assess for a redeployable CCTV camera and increase overnight patrols.



Hanson Close

- Persistent ASB: groups loitering, shouting, drugs/alcohol use; cars arriving 03:00-04:00, loud music, NOS littering.
- Calls to police reportedly not actioned.
 Action requested: Joint Police/CST tasking, late-night visits, enforcement under PSPO where applicable; update on call-handling and outcomes.

Boundary House (Shipka)

Reports of criminal activity.
 Action requested: SNT update on recent incidents, enforcement, and resident reassurance.

Nightingale Square / Waitrose incident

 Serious ASB concerns; recent assault on resident's wife while shopping; one arrest reported.
 Action requested: Update on case progression and preventative patrols around peak times.

Balham & Tooting Islamic Centre (BTIC)

- Safeguarding and ASB concerns raised by attendees.
- Serious incident on 15 August during Friday prayers involving physical violence (fire extinguisher); witnessed by many including the Mayor of London.
- Concerns regarding leadership and safeguarding where children's evening classes are overseen.
 Action requested: Police and CST safeguarding review, liaison with centre

<u>Licensed premises – Bedford Hill / Town Centre (Soho House, The Bedford, The Exhibit, Voodoo Bar)</u>

leadership; confirm any referrals and preventative measures.

- Repeated late-night noise, crowds, public drinking/urination, suspected drug dealing; music and dispersal issues beyond 02:00; nighttime deliveries/refuse noise.
- Concerns about licensing conditions and patron control.
 Action requested: Joint licensing/enforcement nights, checks against licence conditions, review of door policies and dispersal plans;
 Environmental Health to review noisy collections/deliveries.

Retail theft / Pickpocketing - Balham High Road & Balham Hill

 Open shoplifting causing distress to staff and shoppers; rising mobilephone theft and pickpocketing in busy areas.
 Action requested: High-visibility patrols, business engagement (ShopWatch/retail radio), targeted operations with CCTV evidence pack support.

Parcel theft - Balham & Clapham South



Growing reports of thefts from doorsteps/communal halls.
 Action requested: Targeted comms and prevention advice, covert operations where feasible, liaison with delivery firms for secure drop options.

Police contact / mailbox

• Reports of emails to the Balham police distribution list not receiving responses.

Action requested: Confirm correct group email in use, current service standards/SLAs, and any alternative contact routes for residents and councillors.

Cllr Lynsey Hedges said that she's had very good feedback from residents about the recent Mayford Rd/Fernside Rd SNT crime prevention stall. These SNT street events often catch residents on their way home from work and are very helpful. Residents have said that it was much appreciated to have visible Police and reassurance on their doorsteps.





Cllr Dan Hamilton (Conservative):

Councillor Dan Hamilton thanked the Police for their efforts, and he mentioned the following issues that residents had shared with him:

- Bike thefts at Balham station
- Bike markings tbc
- Anti-social behaviour concerning the rough sleepers in Balham and request for residents to report to the Police



- Late night noise from bars in Balham however mentioned that Tooting and Clapham Junction suffered much more with late night noise
- It was just over 2.5 weeks since the sad fatality in Balham High Road. Cllr Hamilton said many residents had got in touch to say that this had deeply shocked many residents due to the extreme violent nature of the death. He offered his sympathies to all involved.

PC Hope Oyet immediately responded to Cllr Hamilton that they had held a SNT Stall outside TKMaxx to help alleviate resdients fears about the fatality.

Sgt Maggie Swallwell said that it was an ongoing investigation so she cannot disclose much but mentioned that a man has been charged and is in custody.

Cllr Hamilton said that he and residents really appreciated that the Police 'jumped on/tackled issues' swiftly from residents' concerns and from their survey responses.

PC Julia Robak said that they had tried to be more visible.

Sgt Maggie Swallwell said that they held a Day of Action last Friday – with zero tolerance. Lots of other Officers flooded Balham especially along Balham High Road. They got 4 prisoners – including parcel thief, 1 wanted person and 1 carrying a weopen.

A person was also arrested with Class A drugs.







Above at Boundary House.

Sgt Maggie Swallwell said that it's difficult to make people want to join the Police at the moment. She said that The Police had been running under-staffed for a long time. She has to make best with what she's got, including having to deal with daily abstractions.



Sgt Maggie Swallwell said that she's been front-line Police for 23 years and came from Counter-terrorism – where she has lots of skills learnt from that to share with her new colleagues.

She said that she is responsible as a Serjeant for 3 Wards - Balham Ward, Lavender Ward and Northcote Ward. She believes in hands on street Policing rather than office-based.

Everyone welcomed Sgt Maggie Swallwell to the SNT Team.

7. WBC COMMUNITY SAFETY OFFICER (CSO) - VB

On this occasion CSO Victoria Boyle was absent due to Annual leave.

8. WBC SOUTHERN HOUSING TEAM - JH

On this occasion, no report was emailed and again no-one attended.

New Wandsworth Council Estates Manager for Balham:

James Hull Tel: 02088718662

Email: james.hull@richmondandwandsworth.gov.uk

It was of concern that no-one has attended from Wandsworth Council's Housing Team for a few years.

9. Balham Ward panel priorities:

Police has chosen:

ROBBERY

Panel/residents to choose 2 priorities:

- Burglary
- Theft

10. Resident Discussion / Comments

A resident from Hildreth Street asked about a Samurai Sword incident on Sunday 31st August.

PC Oyet said that it was found to be a fake Samurai Sword.

A resident of Hightrees House said that there was a burglury at 3am. A blond woman could be seen on CCTV with big bags stealing from the parcel room.



It was not sure how she got in as there is only key fob entry, and key fobs are traced. Some discussion was held that it was possible to buy key fobs for Hightrees House or whether a fire key was used. The resident said it was very scary as residents bought in Hightrees House due to better security.

Resident of Hightrees House also mentioned speeding along Nightingale Lane and problems trying to cross at the pedestrian crossing. Including mums with pushchairs and the elderly.

Cllr Lynsey Hedges mentioned her recent campaign in Nightingale Lane petition on improved conditions for cyclists and pedestrians with a review of Nightingale Lane. Another pedestrian crossing is being added but they are not changing the lane narrowings due to budgets.

Resident from Laitwood road said she went up Nightingale Lane most days and was apsolutely shocked at the speed of lorries and coaches. She saw 'contact bumps between car wing mirrors' all the time and debris across the road. The narrowed sections need to be re-thought by the Council.

Cllr Lynsey Hedges reiterated that sadly the Council weren't implementing the necessary changes but had only agreed to add another pedestrian crossing.

Cllr Dan Hamilton said that speed calming measure were the responsibility of the Council rather than the SNT Police.

A resident from Fernside Road said that he's had his car broken into about 15 times in 20 years.

He said that there doesn't seem to be any Council CCTV when you need it. He also said that 20mph didnt help residents when scooters and bikes seem to get away with it and speed along. They (scooters) also got away with parking on yellow lines. He asked about ANPR cameras and why they weren't getting speeding data.

Cllr Dan Hamilton said that it was TFL on the Highroad that was responsible for traffic speed.

Cllr Lynsey Hedges gave her card, and said he could email or speak to her about requesting CCTV and they could put a petition or case forward.

The resident reiterated that things were not working for actual residents when the Council is not putting in enough CCTV. He said that CCTV and facial recognition should be used for car thefts, but that Ringo door CCTV was the only thing relied on by Police and was more useful.

The resident from Fernside Road said he was dealing with the Police regarding



Jaguar car broken into at 4am. A neighbour rang him and dealt with the Police where Jaguar security were informing them where the car was being driven. They tracked the car to Brixton and Police caught them. He asked why ANPR/CCTV couldn't do that.

Cllr Dan Hamilton said some CCTV/ANPR is subject to data protection.

Sgt Maggie Swallwell reminded everyone to report crimes to get the data for more budget/resource for added operation exercises.

She said that neighbourhoods have got bigger – but that there's been a decrease in Police numbers. Its impossible to put CCTV in everywhere.

She reminded everyone that she has $3 \times PC's$ and $1 \times PCSO$ for Balham Ward plus hereself – a Sgt - but she's split between 3 wards. Also there's daily abstractions for her officers.

She said that there were problems in Balham Ward everyday.

Cllr Hedges said that there were 13,000 Balham Ward residents.

A resident from Fernside Rd asked if there was any new technology? Eg Keyless tech is not new.

Cllr Hedges mentioned that one resident said he leaves his car keys in the loft so that theyre not cloned for car access.

Cllr Hamilton said that you can get Faraday bags for keys for about £5 on Amazon.

A resident from Fernside Rd said that some reports of cloning the key at the point of the resident using them in the street was known to be a problem.

PC Hope Oyet mentioned ghost system immobolisers/cloning combinations. It was said these (ghost system immobolisers) were for going about £500.

A resident from Old Park Avenue said that you wont be insured if you have ghost immoboliser.

PCSO Khan reminded people to not leave things on show in cars. Don't make it easy.

A resident from Alderbrook Rd asked if the Met Engage was the same as Neighbourhood Watch as it signed him up to NW.

Vice Chair/Secretary said she's also started receiving emails from NW as well.

Cllr Hedges said perhaps there could be a SNT Crime prevention stall at Boundaries House.

PC Hope Oyet said to contact the Estate Manager/Caretaker for any extra problems.

These events are much appreciated showing that the MET is visible on our streets and helpful for Balham & Clapham South residents. Lots of leaflets are available for many potential crime issues including free personal alarms, safety give-aways and debit/visa card protectors.

PC Oyet and PC Robak said there was a recent operation at Boundaries House where they found 2 knives. One found in the storage cupboard.

There were also some Stop & Searches.

A bullet was handed in to the SNT by a resident who found it outside their house. This was a first for the SNT Police. The resident said she's had it for a few weeks and didn't know what stations were opened to drop it off. The Police said Lavender Hill Station was still open to the public.

Another resident asked if it was due to closure.

The Police said it was earmarked for possible closure in cuts, meaning that the Borough of Wandsworth would be without a Police station with an open counter for residents.

A resident from Old Park Avenue asked if there were still Specials Police/Volunteer Police?

Sgt Swallwell said that Specials often worked on Fridays. It was tough choice to do.

She said that it was very productive changing shift patterns to cover midnight to 4am.

There had been problems near Clapham Common, and Lavender Hill plus Battersea Power Station for drugs. There was a lot of cross border crime.

10. Next SNT Ward Panel Meeting:

The next meeting of the Balham SNT will take place at Balham Library (upstairs):

Wednesday 7th January 2026 at 6:30pm – 8pm.



Vice-Chair/Secretary Fiona requested that as a lot of people are not on Twitter... Balham Newsie needs to be informed in good time to post details of the SNT meeting.

11. Upcoming SNT events:

All Community engagements will be on our Met Engage page as well as our twitter which will be used for now.

Crime Prevention Stall

- () 6:00PM 7:00PM, Thu 13 November 2025
- O Balham Library, 16 Ramsden Road London

Cuppa with a Copper

- (11:00AM 12:00PM, Wed 19 November 2025
- Panda's Coffee House, 84 Balham High Road London

Crime Prevention Stall

- (Line 12:00 PM, Fri 21 November 2025)
- Q Balham Library, 16 Ramsden Road London

Crime Prevention Stall

- 4:00PM 5:00PM, Mon 01 December 2025
- Q Balham Library, 16 Ramsden Road London

Crime Prevention Stall

- 11:00AM 12:00PM, Sat 06 December 2025
- Balham Library, 16 Ramsden Road London



Cuppa with a Copper

- () 10:00AM 11:00AM, Mon 08 December 2025
- Panda's Coffee House, 84 Balham High Road London

Bike Marking - Balham Sainsbury's Car Park

- () 2:00PM 3:45PM, Sat 13 December 2025
- Sainsbury's, 147-151 Balham High Road London

Crime Prevention Stall

- 4:00PM 5:00PM, Thu 18 December 2025
- Q Balham Library, 16 Ramsden Road London

Cuppa with a Copper

- (L) 10:00AM 11:00AM, Tue 23 December 2025
- Panda's Coffee House, 84 Balham High Road London

Ward Panel Meeting @ Balham Library

- () 6:30PM 8:00PM, Wed 07 January 2026
- Q Balham Library, 16 Ramsden Road London

12. AOB

Councillor Lynsey Hedges said that the email Balham.SNT@met.police.uk sometimes bounces back.

PCSO Khan said he would look into that.

Vice Chair/Secretary noticed that Police contact was Balham@met.police.uk

Vice Chair/Secretary FW offered to help again at further SNT Crime Prevention stalls held on the streets, as per recent help at SNT stalls at Hanson Close, Balham Station drink spiking event and the Mayford/Fernside Road SNT stall.

13. HOW TO CONTACT THE POLICE?

- We advise you to call 999 for emergency or 101 for non emergency enquiries. You may also use the text phone service on 18001 101.
- Silent calls from 999. After the call goes through, press number 55 when prompted and your call will be transferred to the police. The police will try to help you if you are unable to speak on the phone.
- Calling 999 from a landline automatically gives police your location (If you are unable to communicate).
- To report a crime online please visit: www.met.police.uk and select report and then the crime to report.
- Our Contact details are:
- Balham@met.police.uk for community issues or advice.

As per previous meetings, its imperative to REPORT crimes so that stats can be documented and extra resource can be allocated according to the stats.

Reported crime and/or CAD numbers do not automatically get put through to the Balham Safer Neighborhood Team.

To find out more information about our updated privacy practises and how we process your data in accordance with the Data Protection Act 2018 please visit our Privacy Notice on the Met Police website https://www.met.police.uk/privacy-notice

14. ADDITIONAL INFO - FOR HOMELESS REPORTING:





TO SIGN UP TO MET ENAGE:

https://www.metengage.co.uk/



Thank you, Balham SNT