

Locality 4 Littleover ward

Community Care Guide

2024



As we get older, lots of us may start to feel a bit unsteady on our feet and become worried about falling. But there are simple things you can do to help yourself feel more confident and avoid a slip or fall.

Steps to staying steady (Age UK)

This handy checklist runs through 8 key things you can do to help avoid a fall.

1. **Stay active** - Focus on activities that challenge your balance and strengthen your legs and upper body, like walking, gardening or dancing.
2. **Check your sight and hearing** - Go for regular sight tests and report any hearing difficulties you have to identify any problems that may be affecting your balance.
3. **Look after your feet** - Wear well-fitting shoes and slippers and tell your GP or chiropodist about any foot problems
4. **Ask about your medicines** - Certain medicines can make you feel faint or affect your balance. Let your GP or pharmacist know if you ever feel like this.
5. **Get enough vitamin D** - Vitamin D is essential for keeping your bones strong – the best source is sunshine.
6. **Eat a calcium-rich diet** - Calcium helps to keep your bones strong. Good sources are dairy foods, fortified soya products and canned fish with bones.
7. **Check for hazards at home** - Make sure your home is hazard free and well lit.
8. **Visit your GP** - If you've had a fall or you're feeling unsteady, tell a healthcare professional, such as your doctor – even if you feel fine otherwise. There are many reasons why you might be feeling unsteady, and there are ways to help you feel more confident.

Forever Active

Forever Active is a programme supporting active ageing, focusing on improving strength and balance through exercise and making activity part of your everyday life. Our team will be able to discuss your interests and signpost you to social activities which take place in community venues.

For more information or to make a professional referral please email movemore@derby.gov.uk

Helpful contacts

The Community Nursing team can be contacted by calling the **Community Access Point**: 01332 564900.

For equipment to support activities of daily living please contact Derby City Council on 01332 640777.

For district nursing, rehabilitation and walking aids please contact the Community Access Point on 01332 564900.

Any queries please contact your care coordinator based at your GP surgery and they will be able to refer to the most appropriate service.

Derby City Dementia Support- Email: Derbycitydementiasupport@alzheimers.co.uk or call 01332 497640

The Handy Van Service can help with small jobs around the home including grab rails, smoke detectors and key safe fitting. Handy Van 01332 640163, home.repairs@derby.gov.uk.

The Derbyshire Fire & Rescue Service offer a Safe and Well visit to provide you with actions and advice to protect you and your family from the risks of fire, including a falls assessment and identifying any health and care needs. 01332 777850, SouthAreaAdmin@derbys-fire.gov.uk.

Useful Resource: <https://www.ageuk.org.uk/information-advice/health-wellbeing/exercise/staying-steady-download-page/>

Blagreaves Library

The Home Library Service brings the library to your door. We visit every six weeks and can bring you books, audiobooks and more and it's free! If you or someone you know, is interested please phone 01332 640617 minicom 01332 640666 for more information.

Email: Homelibraryservice@derby.gov.uk

Coffee Mornings and Crafts



Monday –

- Cross Keys Coffee Morning, St Peters Church Hall
- Littleover Methodist Church Lunch Club, 12:00pm-14:00pm

Tuesday –

- Lunch Club 12:00pm, St Peters Church Hall
- Arts in Nature Hannahs Field – 10:00am – 11:30am

Wednesday –

- Church Café, 9:30am – 13:30pm. Littleover Methodist Church
- Tranquility Café, 10:30am – 13:00pm Littleover Baptist Church
- Knit and Natter 14:00pm – 16:00pm St Peters Church Hall

Thursday –

- Water Colour Workshop, 10:00am-12:00pm and 12:30pm – 14:30pm, St Peters Church Hall.

Friday –

- Church Café, 9:30am – 13:30pm, Littleover Methodist Church
- Friendly Face Space 13:00pm-15:00pm, Hannahs field Community Garden

Saturday –

- Crochet for beginners Hannahs Field – 10:00am-12:00pm

Physical Activity



Tuesday –

- Zumba at St Andrews Church with 24Fit 18:30pm-19:30pm £5.50
- Pilates Class with Bodywise, Littleover Methodist Church 19:00pm and 20:00pm £8.50

Wednesday –

- Balanced & Strong 13:30pm-14:30pm, Littleover Methodist Church, £5 per class.
- Pilates Class with Bodywise Derby at Littleover Methodist Church 10:00am and 11:15am
- Zumba at Littleover Community School 18:00pm-19:00pm £7.50

Thursday –

- Move it or Lose it 10:00am-11:00am, Claremont House, DE22 3YE. £5 per class.
- Keep Fit for the over 60's, Grange Hall Community Centre, 10:00am-10:55am and 11:05am-12:00pm
- Rehabilitative Pilates with Flow Pilates Movement 10am, Littleover Methodist Church

Saturday –

- Friends of Littleover Parks Working Group -first Sat of the month at Sunnydale Park 10:00am-12:00pm

If you'd like to speak to someone about how you'd like to be active in your area, please email movemore@derby.gov.uk

Childrens Groups



Monday –

- Tiddlywinks at St Peter's Community Hub, Normanton Lane 13:30pm – 14:45pm

Wednesday –

- Under 5's Family Group 9:30am – 11:00am Haven Church
- Root to Nature Forest School Hannah's Field 9:30am-11.00am
- Youth Hot Chocolate and Toast at St Andrew's Community Hub, Blagreaves Lane 14:45pm – 16:00pm

Thursday –

- Rhyme-time Blagreaves Library 10:30am-11:00am

Special Educational Need or Disability (SEND)

Derby's Local SEND offer: www.derby.gov.uk/education-and-learning/derbys-send-local-offer/

SEND Dynamic CIC

Email: info@thesenddynamic.co.uk
www.communityactionderby.org.uk/application/files/7017/0670/0546/The_SEND_Dynamic_Flyer.pdf

Food Provision and Wellbeing



Derby Food 4 Thought

For people in need of food support the current process to request food is:

- People make their request for support by calling 01332 346 266 or email info@DF4T.com

Mickleover Community Pantry –

Based in Mickleover community centre, 8 Utttoxeter Road, Mickleover, Derby DE3 0DA

Open Thursday - 12:00pm – 14:00pm

Derby Prostate Support Group -

2nd Tuesday of every month (except Aug) 1.15pm-3pm Our Lady of Lourdes, RC Church.

Active Recovery

Active Recovery provides rehabilitation exercises for those living with and recovering from cancer to increase confidence, self-esteem and provide chances to socialise. This free 9 month physical activity programme is for anyone with a cancer diagnosis. You also have the option to bring along a support buddy for free. For more information contact activercoveryCJMS@dcct.co.uk or call the Derby County Community Trust team on 01332 416140

Local Area Coordination



I'm Cheryl, the DCC Local Area Coordinator for the Littleover ward. I work with local people who want to work out what a good life might look like for them and start to make changes.

Looking for Support?

- Want to change your life but don't know where to start?
- Unsure where to go for help?
- Feeling down, isolated, or lonely?
- Wish you had someone who would listen and be on your side?

Email: Cheryl.ward@derby.gov.uk

Tel: 07766 602 565

Social Prescriber

Social prescribing can help with whatever has impact on your health and wellbeing, focusing on what matters to you.

We can support with issues that are non-clinical. It may be loneliness, isolation or issues such as housing or finances. We can support you in managing and resolving those issues, which in turn supports your health and wellbeing. It all starts with a chat. You can be referred to our service through your local GP.

Mental Health



Samaritans. To talk about anything that is upsetting you, you can contact Samaritans 24 hours a day, 365 days a year. You can call 116 123 (free from any phone)

SANeline. If you're experiencing a mental health problem or supporting someone else, you can call SANeline on 0300 304 7000 (4:30pm – 10pm everyday)

National Suicide Prevention Helpline Uk. Offers a supportive listening service to anyone with thoughts of suicide. You can call the National Suicide Prevention Helpline UK on 0800 689 5652 (6pm to midnight everyday)

Shout. If you would prefer not to talk but want some mental health support, you could text SHOUT to 85258. Shout offers a confidential 24/7 text service providing support if you are in crisis and need immediate help.

The Mix. If you're under 25, you can call The Mix on 0808 808 4994 (3pm – midnight everyday)

Switchboard. If you identify as gay, lesbian, bisexual or transgender, you can call Switchboard on 0300 330 0630 (10am – 10pm everyday) Phone operators all identify as LGBT+

Livewell



Helping you to be healthy and well Livewell is a free service run by Derby City Council that supports people in Derby to lose weight, stop smoking, get fitter and feel the benefits of switching to a healthier lifestyle. The service provides a range of free 12-month programmes and NHS Health Checks. Each programme offers individual and group support in addition to fun, community-based activities to support weight loss, increase fitness and improve eating habits. A group-based programme offering free exercise sessions, led walks, weekly drop-ins and healthy eating support. Liveability - a specialist programme for adults with learning disabilities is also available. Free nicotine replacement therapy products and expert support to help you quit for good!

Free 40-minute NHS Health Checks for eligible 40 to 74-year-olds can help you stay healthier for longer

To find out more and to register- Visit www.livewellderby.co.uk

Call 01332 641254 or

Email livewell@derby.gov.uk

Substance Support



Aquarius – Family support

Sinfin family hub, 345 Sinfin lane, Derby, DE24 9SF

Supports families as a while where a parent or carer uses drugs or alcohol.

Call 01332 362 744

Breakout

Breakout is a specialist young person's substance misuse service covering Derby City.

Call 01332 641 661

Derby Drug and Alcohol Recovery Service

St Andrew House, 201 London Road, Derby, DE1 2TZ

Derby drug and alcohol recovery service is an adult drug and alcohol treatment service.

Call 0300 790 0265

Kelsey Foundation

Recovering Together

Shifting Stigma

Recovery Community Space

Call – 07733 335 797

Email - Kffcic@gmail.com

Useful Contacts

Neighbourhood Team – Email: Neighbourhoods@derby.gov.uk

Locality Team – Daniel Giles and Kelsey Mumford

Email: Daniel.Giles@derby.gov.uk - 07342 078 202

Kelsey.Mumford@derby.gov.uk - 07920 387 463

Wards Councillors

Ajit Atwal – Ajit.atwal@derby.gov.uk - 07867 465 963

Lucy Care – Lucy.care@derby.gov.uk - 01332 721 291

Emily Lonsdale – Emily.lonsdale@derby.gov.uk – 07487 755 385

Public Protection Team - Email: PPOTeam@derby.gov.uk

Environmental Protection Team

Email: environmental.services@derby.gov.uk

Telephone: 01332 642020

Household Bulky Waste - Collection of large items- furniture and large electrical items (charged service). Telephone: **0333 200 6981**. Or book online at: www.derby.gov.uk/bulky-waste/make-booking

Supermarkets call/delivery service - Morrison: 0345 6116111

Direct Help & Advice (Derby Law Centre)

Support people into work and education or training as well providing information and advice around debt, housing issues & homelessness
01332 287 850

Action Fraud – 0300 123 2040 – www.actionfraud.police.uk

Be a Good Neighbour

How you can get involved

If you would like to become a Good Neighbour, please call 01332 342272 or email: goodneighbours@community@derby.org.uk

How to get support from a Good Neighbour

If you need support from a Good Neighbour, please contact us on 01332 346266 or email: support@communityactionderby.org.uk



Good Neighbours Derby

Could you be a Good Neighbour?

Join our team of Good Neighbours to help support Derby residents with simple tasks like shopping or a quick check in and chat.

An hour a week can make all the difference to someone in your community!

WE NEED HELP WITH:

- Food shopping
- Check in and chats
- Light gardening / house tasks
- Transporting people to medical appointments
- Dog walking
- Help using digital devices

Give back to your community

- Make new friends
- Help our NHS

If you're interested in becoming a Good Neighbour, please get in touch today!

01332 342 272

goodneighbours@communityactionderby.org.uk

www.goodneighboursderby.org.uk

Energy Support



Warmer Derby and Derbyshire

Bill Advice, Bill Support- 0800 677 1332

wdd@mea.org.uk

Have limited access to Energy Vouchers

Citizens Advice Mid Mercia - 0808 278 7972

Traffic & Parking Concerns

General parking problems- Email:

generalparkingproblems@derby.gov.uk

Telephone- 07917 233 812

Traffic concerns-

Email: traffic.management@derby.gov.uk

Telephone- 01332 640815

Highways-

Email: maintenance.highways@derby.gov.uk

Useful Medical & Emergency Contacts



Carelink

Telephone referral: 01332 642203

To discuss Telecare: 01332 642920

Email: carelink@derby.gov.uk

Medequip - 01773 604426

EMAS Hospital transport -03003003434

Universal Services for Carers in Derby

Email: carers@citizensadvicemidmercia.org.uk

Telephone: 01332 228777

NHS- Non-Emergency: 111, Emergency: 999

Police- Non-Emergency: 101, Emergency: 999

Social Care

Adults- 01332 640777

Children & young people (under 18)- 01332 641172

Out of Hours (Derby City Care Line)- 01332 956606

For those who are hard of hearing or deaf – email:

DCCcareline@derby.gov.uk

Text 07812 300177