

Kent Fraud Alert System



TO STOP FRAUD™

Courier Fraud

Over the last few days, Kent Police have received several reports of Courier Fraud/police impersonation scams, across East and North Kent. It is highly likely the criminals may begin to target other areas of Kent, so please be alert.

On many of these the criminals have claimed to be calling from Hammersmith Police station, however, they may also claim to be calling from other Police stations.

The criminal might be able to confirm some basic details about you such as your full name and address. They may claim there is an issue with your bank account, your bank card has been cloned, they have someone in custody and request your assistance with an ongoing investigation.

Their aim is to convince you into withdrawing large sums of cash, purchasing gift cards, gold bullion, foreign currency or giving over your bank card. The criminal will say an undercover officer will attend your address to collect the items or cash.

This is a Scam!!!

The Police will NEVER ask you for financial details on the phone or request to collect your card or cash or gold as part of an investigation.

Remember the ABC of Scam Awareness and Never Assume or Believe a call is genuine and always Confirm. If you get an expected call from someone claiming to be Police or any other organisation, then take their details and end the call. Then call back using a different phone if available. If another phone is not available, then wait 5 minutes and ring a family member or friend to ensure the line has been disconnected and then ring 101.

Never call a number they have supplied and never ring 999 whilst still on the call with them. You must always disconnect the call first before ringing 101. Watch - Courier Fraud Warning: [Courier Fraud Warning: Stay Wise, Don't Compromise](#)

If you have been a victim of any type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.

For further information about Fraud, visit our website at [Advice about fraud | Kent Police](#)

You will also find valuable information from the Home Office at [Stop! Think Fraud - How to stay safe from scams](#)

Preventing fraud

Together,
let's stop
scammers.



Remember, ABC:



never Assume



never Believe



always Confirm



**Kent
Police**

Report a non-urgent crime online www.kent.police.uk/report

Talk to us on LiveChat – available 24/7 www.kent.police.uk/contact

In an emergency, if crime is in progress or life is in danger call **999**

If you have a hearing or speech impairment, use our textphone service **18000**.

Or text us on 999 if you've pre-registered with the emergency SMS service.

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Windows 10 is ending security

You may need to update your windows on your computer.

Official support for Windows 10 **ends on 14 October 2025**, this means that you will no longer receive fixes, new features or security updates after that date unless you act.

If you do nothing, you will be vulnerable to hackers.

If you have a Windows 10 PC, you are likely already have seen notifications informing you about the end of support. For PCs eligible for Windows 11, this includes the option to upgrade for free.

Not all PCs with Windows 10 will have the necessary specifications to upgrade. If you have a PC running Windows 7 or 8.1 (or one bought with these and later upgraded to Windows 10), you almost certainly will not.

For further advice visit Microsoft at [End of support for Windows 10, Windows 8.1, and Windows 7 | Microsoft Windows](#)

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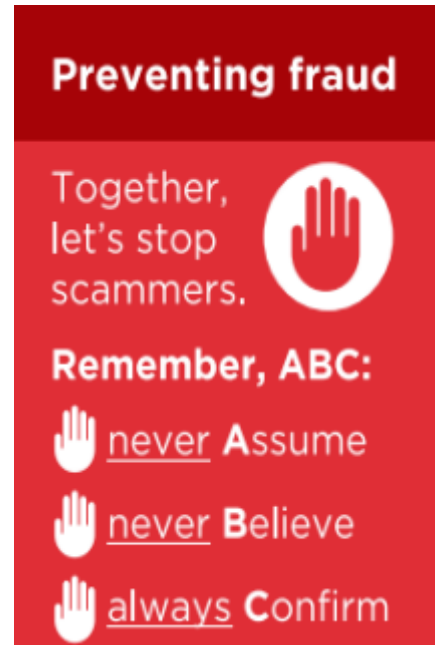
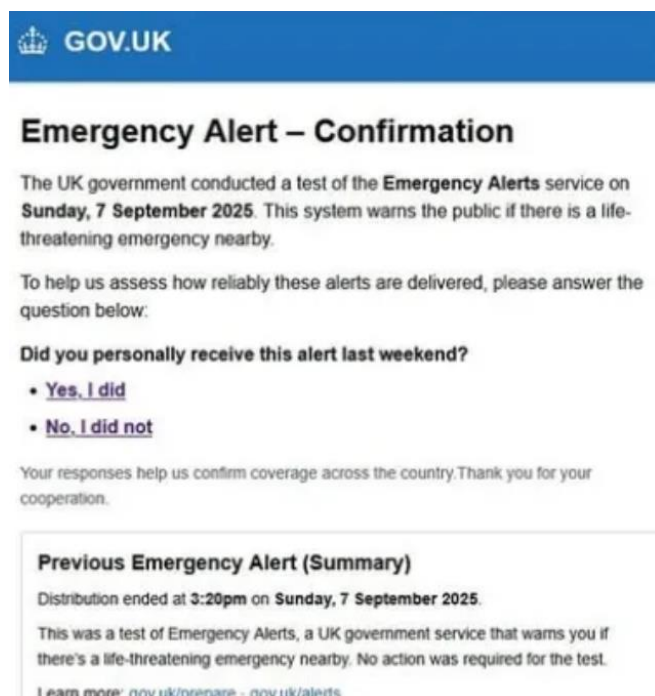
Fake Emergency Alarm Email Scam

Following on from previous alerts about the recent Emergency Alerts test, it has been reported that scammers are posing as the government asking for feedback with fake links to a survey.

Even if it has the hallmarks of a trustworthy email, upon closer inspection, you will find the message is from a spoofed email address.

The government has confirmed it is not sending emails asking for feedback.

Apologies for the quality of the image below but this is one of the messages that the public have received.



If you receive an email like this, please forward to report@phishing.gov.uk.

If you receive a text message, then please forward to 7726.

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Rogue Trader Alert

Doorstep Criminals are currently active across Kent.

Never respond to cold callers! You could well end up paying an inflated cost for unnecessary and poor-quality work.

Please warn your vulnerable friends and family to be alert.

If you need work done on your home or garden use a safe, local trader from KCC Trading Standards Checked: [Trading Standards Checked](#)

You can report cold callers online at - [Report | Kent Police](#)

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Fake Emails impersonating NHS/Yodel

A Kent resident has contacted us to make us aware are malicious emails circulating purporting to be from couriers, relating to the delivery of NHS testing kits.

He received one impersonating "Yodel" asking him to forward details back to them so they could deliver a home bowel-screening kit.

He stated that are very realistic, however, when he checked the sending address, it did not match either Yodel or the NHS email addresses.

You can report fake emails at report@phishing.gov.uk

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