



CONTACTING CAMBRIDGESHIRE POLICE

When and how to call the police:

Always call 999 in an emergency.
An emergency is when:

- A crime is in progress,
- there is a threat to life,
- someone is being violent,
- property is being damaged,
- a serious disruption is likely,
- or someone is in serious danger.

Non-emergencies:

In a non-emergency situation, you can report it to us online at:
www.cambs.police.uk/report

Antisocial behaviour, theft, fraud, minor driving offences, spiking, and other non-urgent crimes that have happened in the past are all classed as non-emergencies.

If you do not have online access, you can call us on 101.

You can also report non-emergencies to us on web chat via our website.

When not to call the police:

Misusing the 999 system can cost lives.

Purposely misusing 999 is also a criminal offence. You could face a maximum penalty of up to six months in prison or a fine of £5,000.

All calls made to 999 are recorded and are traceable.

If you accidentally call 999, it's important to stay on the line and explain to the operator that you accidentally dialled us. That way they will not waste time trying to ensure your safety.

For things that aren't emergencies, try talking to a teacher, parent, carer, guardian or trusted adult. They can help you decide if you need to contact the police or not.

The police are always here for you but it's important that you use the emergency services responsibly.