

1 Reigate and Banstead Police Newsletter

Issue 37
August 2026



Inspector Lyndsey Whatley Borough Commander

Dear Residents

In this month's Newsletter I am pleased to include an update of the current Reigate and Banstead Safer Neighbourhood Team. Within the Borough the Safer Neighbourhood team focuses on the South (PS Sarah Kiely), Central (PS Chris Madeley and North PS Ed Reagan) of the Borough, each led by a Police Sergeant.

In July we received reports of Distraction Thefts from across the Borough. Please see the link providing crime prevention advice on Distraction Theft.

<https://www.intheknow.community/Alerts/A/475957/Crime-Alert---Distraction-Thefts>

The newsletter also includes a page on Fraud Prevention and awareness in the Borough and the support that can be offered to our residents through the Volunteer Fraud Prevention programme. The Police Fraud Prevention Volunteers will work with local local groups with the aim of 'Protecting Communities from Fraud', so please contact us; together we can prevent more of our residents from becoming victims in the Borough.

Reigate & Banstead – The Team

Lyndsey Whatley
Borough Commander

PS Ed Regan

PC Dan Heather
PC Luke Glover

PCSO Mo Langley
PCSO Clive Roberts
*PCSO Harry Bowyer

PS Chris Madeley

PC Max Maynard
PC Harriet Grant
PC Gemma Atkinson
PC Ben Wheeler

PCSO Zuzanna El-Mellas
PCSO Sally Elson
PCSO Steve Fairs
PCSO Don Compton
PCSO Louise Sizer

PS Sarah Kiely

PC Dan Hebborn
PC Kieran Todd

PCSO Jacqui Parnell
PCSO Faith Parsons
PCSO Ken Leung

Eastern Neighbourhood
Enforcement Team (NET)
1 Sgt 9 PC's

Youth Engagement Officers

PC Paul Sparks
PC Tom Wall

Licensing Officer
Designing Out Crime Officer
Anti Social Behaviour
Specialist

Across the Division:

Volunteers
Investigations – CID / HHU
Firearms
Roads Policing
Vanguard
Dog Section
Response
Intelligence
Bluestone

* PCSO Bowyer has now moved to the South Team with Police Sergeant Kiely.

In this Months Newsletter

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Page 3 Doorstep Parcel and Bicycle Theft

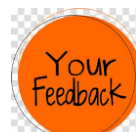
Feedback

Your feedback on the Newsletter is important to us.

Please contact me at Simon.Morris@surrey.police.uk

Simon Morris 20789

Safer Neighbourhood Volunteer
Reigate and Banstead Police SNT



Fraud (scam) Awareness and Prevention in Reigate and Banstead

In June 2026 there were 644 (over 20 a day)* reports of fraud in the Surrey Police area
(*The Report Fraud analysis service)

Frauds and scams can impact all our lives, and we are seeing it affect many of you in the Borough.

Not only does fraud impact you financially, it can also considerably affect your health and wellbeing. Anyone can become a victim of fraud. We recommend that you take time to educate yourself on various ways that fraudsters will attempt to target you.

Surrey Police's Volunteer fraud prevention programme team have provided 30 inputs in the form of presentations and attendance at community events throughout the Borough. The aim is to reach more residents, including groups such as Sports Clubs, Religious communities, Residents and Community Groups.

We also attend Community Centres, Supermarkets and Village Shows to answer questions and share advice and information. Please contact the team if you would like to find out how we will be able to support your group or event contact Graham – Graham.Hutchings@surrey.police.uk or Simon simon.morris@surrey.police.uk

The 'Little Book of Big Scams' published by Surrey and Sussex Police provides Fraud Prevention Advice and how to report a Scam [Little Book of Big Scams version 5](#).



Chris Lawrence – Volunteer Fraud Prevention Programme

I have been a Police Support Volunteer for 3 years. I joined because of a concern for the spread of fraud and the unhappiness it can cause.

Prior to my retirement I had worked on a system for banking via the mobile phone and I felt that this background in money transfer might be useful. I give presentations to increase the awareness of fraud. The idea is that the more people I tell about the current scams then the less chance there is that the fraudsters will succeed.

The presentations normally last between 45 minutes and an hour. I have presented at three events in July mainly in Reigate and Banstead. I also attend fayres in the summer to distribute literature and speak to members of the public about fraud. I am looking forward to the West End Village Show at the end of August which I will attend for the second year.



'In the Know' in July 2026

Be In the Know!

You can sign up to [In the Know](#) to find out what is happening in your area: witness appeals, crime updates, crime prevention advice and news. This also includes the weekly Crime Update from Reigate and Banstead, Safer Neighbourhood Team

Apart from our Weekly Police Update and Monthly Newsletter, these are the Surrey Police reports posted on 'In the Know' during July 2026. If you missed any of the reports, shown below, then please go to the the Surrey Police Website. See page 4 for contact details.

28/07/2026 Monthly Fraud Newsletter – Surrey Police

27/07/2026 Crime Alert – Distraction Theft. – Surrey Police

13/07/2026 'Whats the Point' – Knife Crime Campaign – Surrey Police

In addition updates from: Fraud Team, Trading Standards, Neighbourhood Watch and the Crime Commissioner





Information Corner



Doorstep Parcel and Bicycle Thefts in the Borough

Doorstep Parcel Theft

During July 2026 there were 6 reports of Parcel thefts in the Borough, mainly from doorsteps.



Here are some things you could do to reduce the risk of doorstep theft:

- track your parcel to ensure you or someone else is at home for the delivery
- install a video doorbell; this can be connected to your mobile so you are notified immediately of any delivery, and is easier to install than a full CCTV system
- install a security light
- arrange for your parcel to be delivered to a trusted neighbour, or other family members who will be at home; if you live in a flat, is there a concierge who could accept the parcel for you?
- use an off-site locker service for frequent deliveries, or for expensive items; these parcel boxes are more likely to be in busy, safer locations - such as supermarkets - rather than secluded areas which could be targeted by thieves.

In addition a parcel left on doorstep can indicate to opportunistic burglaries that you are out.

Bicycle Theft

During July 2026 there were 6 reports of bicycle thefts in the Borough, not related to burglaries.

The link below provides 10 steps on how you can secure your bicycle.

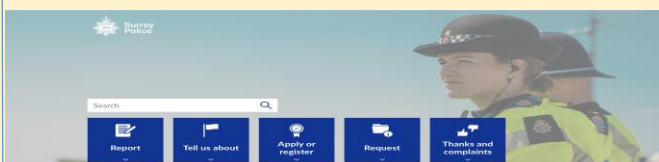
<https://www.surrey.police.uk/cp/crime-prevention/keeping-vehicles-safe/how-safe-is-your-bike/>

Crime statistics –

May 2026 to July 2026

Offence	May-26	June -26	July-26
Residential Burglaries	17(8)	12(7)	17 (10)
Keyless Car Theft	9	9	2
(-) Actual residential burglaries only, not including - Attempted, Garage and Outbuilding Burglaries			

There is a increase in the number of actual residential burglaries in July 2026, following an decrease in May 2026. The number of Keyless Car theft in July 2026 is lower than June 2026. Records show that there were 23 reports of Personal Fraud (scams) in July 2026, an increase from June 2026



The Surrey Police Website has lots of information and advice. It is there to support you.

<https://www.surrey.police.uk>

How to report a crime or incident:

Emergency: call 999

Non Emergency: call 101 or report online or via live chat at: www.surrey.police.uk

To contact your local team (not for reporting purposes) email:

ReigateandBanstead@surrey.police.uk

You can pass information to us directly via 101, online

via <https://www.surrey.police.uk/ro/report/> or anonymously via Crimestoppers 0800555111, <https://crimestoppers-uk.org/>

Follow us:

Our Facebook is Reigate and Banstead Beat (Surrey Police) and our twitter  is

@ReigateBeat

Contact: Simon Morris 20789
Safer Neighbourhood Volunteer
Reigate and Banstead Police
Email: Simon.Morris@surrey.police.uk



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Surrey safer
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