

# **CROYDON TRADING STANDARDS**

## **COMMUNITY ALERT**

### **Rogue Traders in the Croydon area**

Rogue Traders are knocking on doors in the area offering to do work such as driveways or roofing.

**Please DO NOT engage with, or use the services of, anyone who cold calls.**

**We strongly advise that you do not let anyone into your home who cold calls.**

**If traders are aggressive or intimidating, or will not leave when asked,  
always call the police on 999.**

If you have received a flyer that you suspect is not for a legitimate trader, and want to report it to Trading Standards, please take a photo and email it to us at:  
[trading.standards@croydon.gov.uk](mailto:trading.standards@croydon.gov.uk)

If you require a trader, please look at the following **Approved Trader Schemes**:

**Trust Mark** - [www.trustmark.org.uk/find-a-tradesman](http://www.trustmark.org.uk/find-a-tradesman) - **0333 555 1234**

**Buy With Confidence** – [www.buywithconfidence.gov.uk](http://www.buywithconfidence.gov.uk) – **01392 383 430**

**Which? Trusted Traders** - <http://trustedtraders.which.co.uk/> - **0117 405 4689**

**ALWAYS** get several quotes in writing from several traders before having any work done. Ensure it includes a breakdown of costs of labour and materials, and comprehensive cancellation rights, terms and conditions. **Tick box style contracts are NOT sufficient and are often used by fraudulent traders.**

If you have an emergency – please do not automatically use Google and contact the first results that appear – these are often sponsored, paid for adverts and increasingly they appear to be linked to rogue traders.

If you have been scammed or duped into contracting with a business or a trader and parted with money, please report to **Citizens Advice Consumer Advice Line on 0808 223 1133** or go to the following website to report online:

<https://www.citizensadvice.org.uk/consumer/get-more-help/if-you-need-more-help-about-a-consumer-issue/>