



# Counter Terrorism Protective Security Advice

Protective Security response to the ongoing UK threat implications from the Middle Eastern conflict.

We recognise that the ongoing conflict in the Middle East has global ramifications to communities and sectors, not least those across our capital city. There are significant on-going community tensions and understandably heightened concerns regarding a perceived or potential increased threat and risk to certain communities across London.

These circumstances have included attacks against Hatzola ambulances in Golders Green and further attempted arson attacks against several other Jewish locations; we also have seen a disrupted attack against the Bank of America in Paris.

The UK National Threat Level (UKNTL) remains at **SUBSTANTIAL**: an attack is likely.

Please keep updated with the latest details [www.mi5.gov.uk/threats-and-advice/terrorism-threat-levels](http://www.mi5.gov.uk/threats-and-advice/terrorism-threat-levels)

When out in public:

- Stay alert – awareness is your best defence.
- Try to stay in well-lit and populated areas.
- Leave venues with others wherever possible.
- Be confident – even if you do not feel it.
- Trust your instincts – if you think something is wrong then act on it.
- Have your keys available when you reach your home or car.
- Have funds available for transport.
- Carry a personal alarm and use it when necessary
- Ensure mobile phones are fully charged
- In an emergency you can use your phone as an Emergency SOS  
[www.npsa.gov.uk/specialised-guidance/personal-safety-security-high-risk-individuals/calling-help](http://www.npsa.gov.uk/specialised-guidance/personal-safety-security-high-risk-individuals/calling-help)
- NPSA Emergency SOS video at Bing Videos  
[www.bing.com/videos/riverview/relatedvideo?q=npsa+emergency+sos&mid](http://www.bing.com/videos/riverview/relatedvideo?q=npsa+emergency+sos&mid)

If you are a victim:

- Get help immediately.
- In an emergency dial 999 – or ask someone to contact emergency services on your behalf.
- Make as much noise as you can to alert people
- As soon as you can, go somewhere you know is safe.
- If you are a victim of an attack, where possible do not shower or change your clothes as it may destroy evidence.



If conducting public meetings, consider the following:

- Use a well-lit room close to other staff areas
- Make sure other colleagues present in the building are aware of meetings and encourage them to report suspicious people or behaviour to you or building security at the earliest opportunity.
- Be aware of signs of irrational behaviour
- Conduct a pre-meeting visit to buildings you intend to use to speak to the public and familiarise yourself with its layout. Know the escape route from the building. Be able to retreat quickly into an adjacent room with a solid door that can be locked quickly.
- Have sufficient room between yourself and any members of the public

In an Emergency or in the event of a terrorist attack:

- Stay alert & vigilant – awareness is your best defence.
- Remember **RUN HIDE TELL** Guidance  
[www.protectuk.police.uk/advice-and-guidance/response/run-hide-tell](http://www.protectuk.police.uk/advice-and-guidance/response/run-hide-tell)
- RUN - Escape if you can; consider the safest options, is there a safe route?  
**Do Not attempt to film the incident.**
- RUN if you can, if not HIDE
- HIDE – Can you get there without exposing yourself to greater danger? Insist others leave with you, but don't let their indecision slow you down
- HIDE – As soon as you can, go somewhere you know is safe and barricade the door.
- Tell – When it is safe to do so dial 999.
- Tell - Get help immediately.

For unattended and suspicious items:

- No unattended item should be ignored, but should always be assessed proportionately  
[www.protectuk.police.uk/unattended-and-suspicious-items](http://www.protectuk.police.uk/unattended-and-suspicious-items)

For Attacks using Fire/Arson and for Fire Safety advice

- [www.npsa.gov.uk/system/files/documents/npsa-fire-weapon-edition-3-aug23.pdf](http://www.npsa.gov.uk/system/files/documents/npsa-fire-weapon-edition-3-aug23.pdf)
- [www.london-fire.gov.uk/safety/the-home/](http://www.london-fire.gov.uk/safety/the-home/)
- NaCTSO Protect UK: Live information from Counter terrorism (CT) Policing, plus all the latest protective security advice. [www.protectuk.police.uk](http://www.protectuk.police.uk)

Personal Security:

- [www.protectuk.police.uk/advice-and-guidance/awareness/blue-book-guide-personal-security](http://www.protectuk.police.uk/advice-and-guidance/awareness/blue-book-guide-personal-security)



- [www.suzylamplugh.org/](http://www.suzylamplugh.org/)
- [www.victimsupport.org.uk/](http://www.victimsupport.org.uk/)
- [www.crimestoppers-uk.org/](http://www.crimestoppers-uk.org/)

**Cyber/Information security advice**

- **Get Safe Online:** [www.getsafeonline.org/](http://www.getsafeonline.org/)
- **Cyber/Digital:** - Guidance for high-risk individuals on protecting your accounts and devices  
[www.ncsc.gov.uk](http://www.ncsc.gov.uk)

**Advice to Businesses:**

- **Maintain your risk assessments with ongoing reviews of the current conflict and the impact this has on the UK and your individual business.**
- **Remind staff to remain vigilant and report any suspicious activity via 999/101 or the anti-terrorism hotline on 0800 789321.**
- **Ensure all security response plans (especially those for lockdown/invacuation/evacuation) for dealing with terrorism are reviewed, exercised and tested.**
- **Review CCTV, access control and communications systems to ensure they are fit for purpose using the Operational Requirements (OR) process developed by the National Protective Security Authority (NPSA) [www.npsa.gov.uk/security-best-practices/protective-security-risk-management-psrm/operational-requirements](http://www.npsa.gov.uk/security-best-practices/protective-security-risk-management-psrm/operational-requirements)**
- **Where appropriate encourage prompt dispersal of crowds and try to eliminate/reduce queueing.**
- **Consider appropriate measures to address fire risks e.g. install fireproof letter box and check all fire/smoke alarms are operating effectively. [www.npsa.gov.uk/system/files/documents/npsa-fire-weapon-edition-3-aug23.pdf](http://www.npsa.gov.uk/system/files/documents/npsa-fire-weapon-edition-3-aug23.pdf)**
- **Maintain contact with the local Police and local community for information sharing.**

- **Ensure staff complete ACT e-learning training which includes Run, Hide, Tell (RHT) messaging; <https://www.protectuk.police.uk/catalogue>**
- **See Check and Notify for all [www.npsa.gov.uk/scan-all-staff](http://www.npsa.gov.uk/scan-all-staff).**

**Consider the following useful websites**

- **Consider and adopt measures to keep your establishments safe using the [www.protectuk.police.uk/ct-crime-prevention-toolkit](http://www.protectuk.police.uk/ct-crime-prevention-toolkit)**
- **For additional ACT and SCA<sub>N</sub> training products, contact our Protective Security Engagement Team: [psomailbox-.EngagementTeam@met.police.uk](mailto:psomailbox-.EngagementTeam@met.police.uk)**